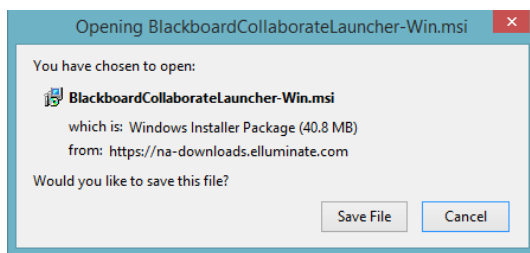
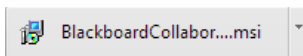


How to Join a Collaborate Session

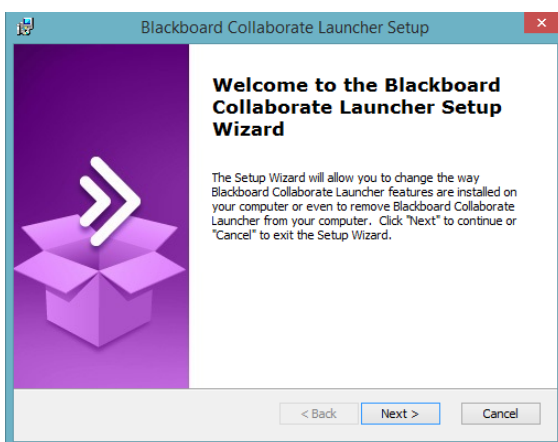
1. Click on the session link.
2. Blackboard Collaborate prompts you to download the Collaborate Launcher if you have not previously installed it. If the launcher does not download, it may be blocked by your computer's security settings. See the **Troubleshooting** section for more details. Skip to step 4 if you have already installed the launcher on your computer.
 - **Firefox** prompts you to save the Windows installer **BlackboardCollaborateLauncher-Win.msi** or Mac installer **BlackboardCollaborateLauncher-Mac.zip**. Save the file. The default save location is your browser's **Downloads** library. Open the **Downloads** library and, when the download is complete, open the .msi file to start the Blackboard Collaborate setup wizard (Windows) or open the .zip file to install the launcher (Mac).



- **Chrome** prompts you to save the Windows installer **BlackboardCollaborateLauncher-Win.msi** or Mac installer **BlackboardCollaborateLauncher-Mac.zip**. Save the file. The default save location is your **Downloads** folder. Windows: In the bottom-left corner of your browser window, Chrome shows you the progress of the download. When the download is complete, click the downloaded file to start the Blackboard Collaborate setup wizard. Mac: Open the Downloads library and, when the download is complete, open the .zip file to install the launcher.



3. Windows: Click **Next >** to start the setup wizard and **Finish** when complete.



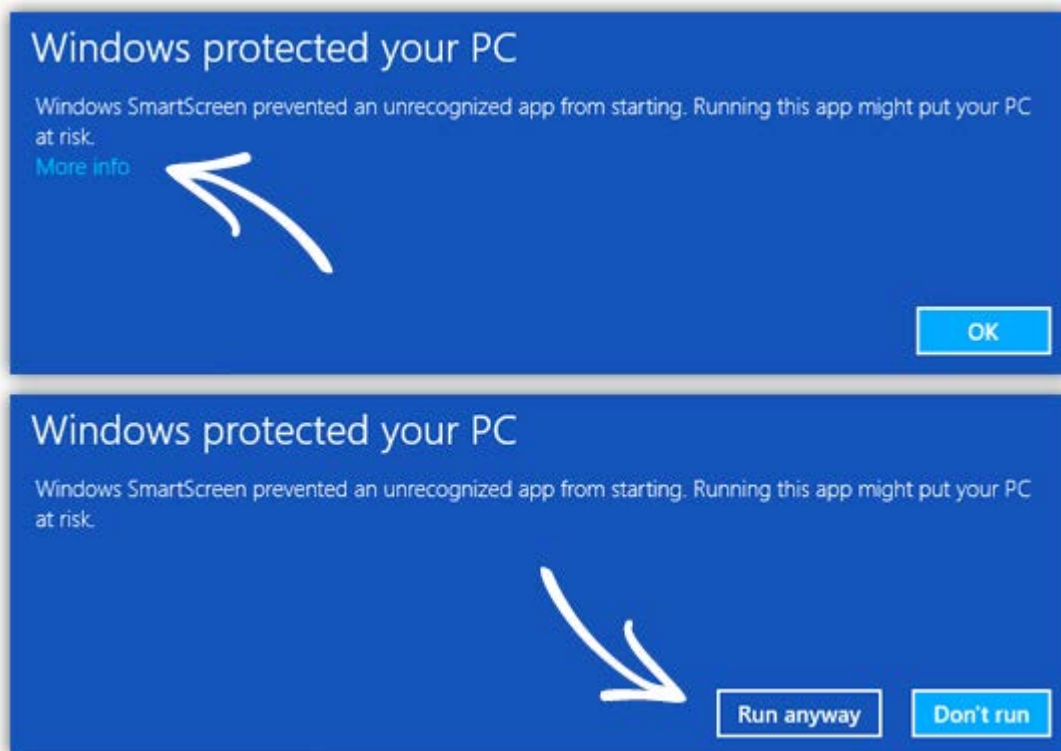
4. The session file may download automatically to your Downloads folder or you will be prompted to save the session file titled **meeting.collab**. Open the **meeting.collab** session file to join your session. If you don't see a prompt to do so, look for the file in your **Downloads** folder and open it from there.

How to Join a Collaborate Session

Troubleshooting

Windows 8 and later have a new layer of security that builds in the SmartScreen filter from Internet Explorer right into Windows itself. Windows SmartScreen works with Download Manager to help protect you from malicious downloads. Potentially risky downloads are immediately blocked. Download Manager then clearly identifies higher risk programs so that you can make an informed decision whether or not to run the download. If you click on OK button, the program execution is terminated.

1. Click on the "More info" link given in the message and it will provide two buttons: "Run anyway" and "Don't run".
2. Click on "Run anyway" button to download the launcher.



Participant's User Interface

