

TUITION TRANSPARENCY INITIATIVE

Start: July 1, 2024

Finish: June 30, 2025

Budget: \$1,250,000

Actual YTD: \$0

TUITION TRANSPARENCY INITIATIVE WORKFLOW

Task	June	July	August	September
Communicate aid, tuition & fees estimates for Summer Orientations	■			
Package aid for returning students		■		
Deploy invoices for Fall 2025		■	■	■
Disburse aid for Fall 2025			■	■
Complete final aid calculations based on drop/add enrollments			■	■

RISK/MITIGATION

With 2025-2026 aid offers deployed for new Freshmen and new Transfer students, and summer aid deployed for Summer '25 students; the Office of Financial and the Office of Student Financial Services will now begin the coordination of deploying aid offers to all returning students for the 2025-2026 year and to send invoices for the Fall '25 semester. Both offices need to be prepared for a high-volume of inbound and outbound contact with a high degree of customer service.

Q4 HIGHLIGHTS

- ✓ Package financial aid offers and deploy invoices for Summer '25
- ✓ Set up system in financial aid to assist students with counseling, making edits, and correcting submission errors
- Communicate aid, tuition & fees, and cost estimates during Summer Orientation sessions
- Package aid for returning students
- Deploy invoices for Fall '25

CONTINUING OBJECTIVES

- Communicate aid, tuition & fees, and cost estimates during Summer Orientation sessions
- Package aid for returning students
- Deploy invoices for Fall '25
- Complete Fall '25 semester aid calculations based on drop/add enrollment
- Disburse aid for Fall '25
- Calculate eligibility for aid refunds once final aid has been disbursed

Status:



Lead: Joseph Miller

Pillar: Enrich

Date: 05/30/25

DESCRIPTION

The second-year goal of the initiative is to evaluate both the undergraduate and graduate tuition and fees structure to strategically optimize our costs of delivery with our net price.

