

OFFICE FOR STUDENT SUCCESS

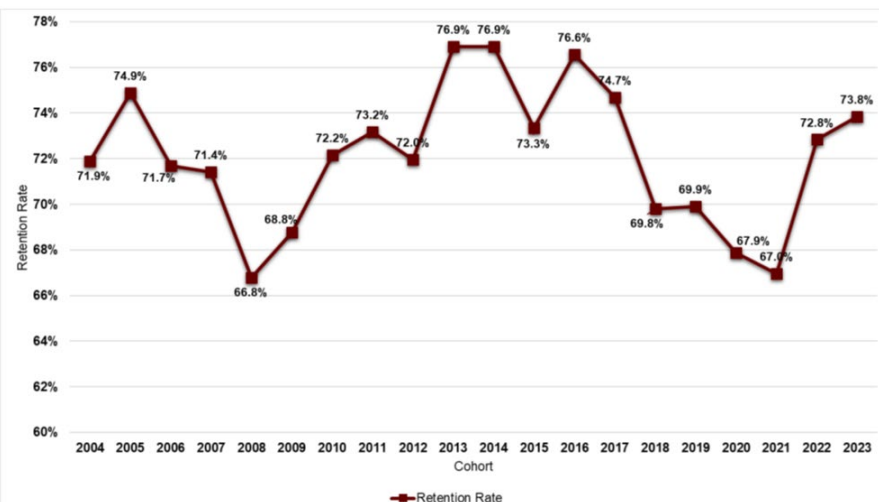
Start: July 2025

Finish: June 2026

Budget: \$164,150

Actual YTD: \$0

Fall-to-Fall First-Time, Full-Time Freshman Retention Rate



KEY GOAL

Increase at least 3.5% by Fall 2028 data report – two full cycles after implementation

RISK/MITIGATION

Failure to hire professional advising staff could delay the implementation process. Inclement weather could mitigate the impact of SuccessFest. Failure to secure By-Laws approvals (i.e. the official closure of “University College”) could lead to confusion during this transition process. NOTE: The most significant aspect of this project is the new shared advising model. This new model will start with the incoming Fall 2026 freshman class.

Q1 OBJECTIVES

- Approve By-Laws by Faculty Conference to dissolve the UC.
- Plan and execute an inaugural SuccessFest event on Sept. 18 focused specifically on first-year retention.
- Finalize details on ACAD 150 launch in Spring 2026.
- Initiate a General Education Taskforce of faculty members.
- Hold several meetings with all Student Success directors, deans, and related staff and faculty to gather information and chart an implementation strategy together.
- Release white paper that justifies why this direction has been proven to increase retention and graduation rates.
- Investigate two existing or new and financially responsible software solutions which will be adopted by this new university-wide advising model that provides (1) day-to-day proactive advising capacities, and (2) four-year degree planning pathways.
- Launch search(es) for professional advising staff member(s).

Status: ☐

Lead: Sebastian van Delden

Pillars: Educate, Enrich

Date: 07/28/2025

DESCRIPTION

The new Office for Student Success serves as a nexus for advising, retention, and success. This launch period includes creating a new shared advising model, SuccessFest event, ACAD course for probationary students, a retention workshop, and a new transfer student advising center.

