

OFFICE FOR STUDENT SUCCESS

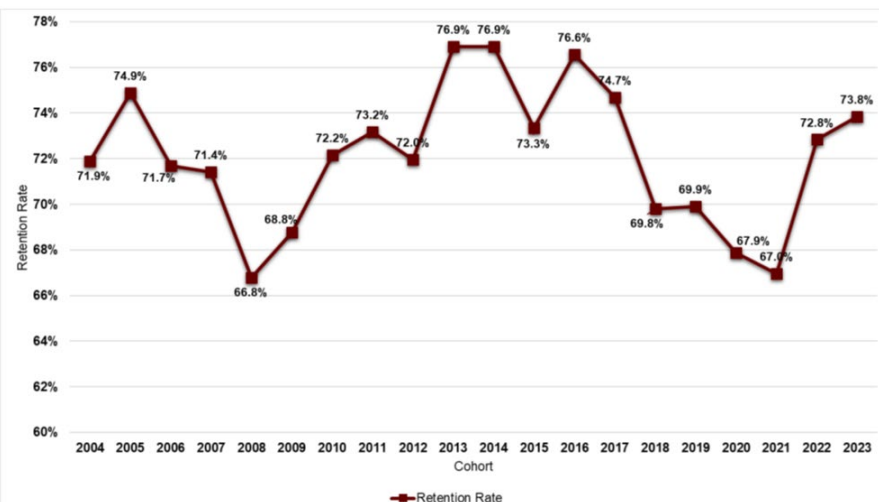
Start: July 2025

Finish: June 2026

Budget: \$150,000

Actual YTD: \$0

Fall-to-Fall First-Time, Full-Time Freshman Retention Rate



KEY GOAL

Increase at least 3.5% by Fall 2028 data report – two full cycles after implementation

RISK/MITIGATION

Failure to hire professional advising staff could delay the implementation process. Failure to secure broad-based faculty buy-in could dampen a successful launch of the new shared advising model. To mitigate the risks, the Provost is holding listening sessions to gather feedback and concerns, while also sharing progress with all the key constituents.

Q1 HIGHLIGHTS

- ✓ By-Laws were approved by Faculty Conference to dissolve the UC.
- ✓ SuccessFest event on Sept. 18 was a HUGE success!
- ✓ General Education Committee charged with reviewing key simplifications to curriculum.
- ✓ Shared Advising Model: Caseload distribution and “proactive advising” framework completed with the Directors and shared with ALC, FCUP, and Academic Council.

Q2 OBJECTIVES

- Continue investigating two existing or new and financially responsible software solutions, which will be adopted by this new university-wide advising model that provides (1) day-to-day proactive advising capacities, and (2) four-year degree planning pathways.
- Launch searches for professional advising staff members.

Status:



Lead: Sebastian van Delden

Pillars: Educate, Enrich

Date: 10/10/2025

DESCRIPTION

The new Office for Student Success serves as a nexus for advising, retention, and success. This launch period includes creating a new shared advising model, SuccessFest event, ACAD course for probationary students, a retention workshop, and a new transfer student advising center.

