Getting Started with TechSmith Relay

Welcome to TechSmith Relay! With TechSmith Relay you can quickly and create and share videos with other members of your organization.

Below you will find instructions on how to access your organization's TechSmith Relay site, as well as how to create your TechSmith Relay account.

For future reference, you can find additional TechSmith Relay resources and tutorials here. We recommend bookmarking this webpage, so you can find it quickly when you need to!

Accessing Your Organization's TechSmith Relay Site

The URL for your organization's TechSmith Relay Site is:

https://winthrop.techsmithrelay.com

This is the webpage you will need to navigate to, in order to access your organization's TechSmith Relay site.

***We recommend bookmarking this webpage, so you can find it quickly when you need to!**

Creating Your TechSmith Relay Account

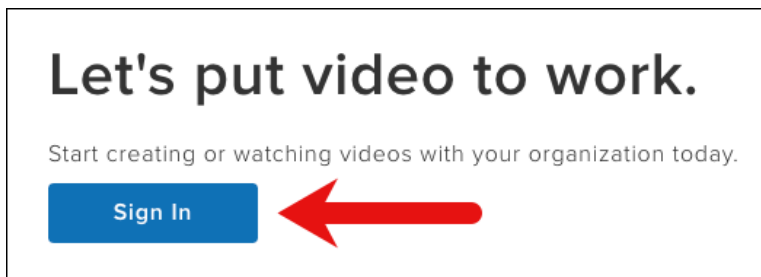**Please use the following instructions to create your TechSmith Relay account.**
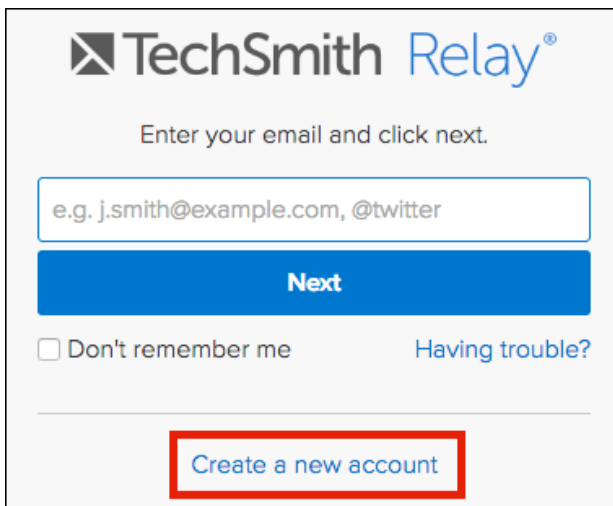
1.   Open a web browser on your computer.

X TechSmith Relay®

2. Navigate to your organization's TechSmith Relay site using the following URL:
https://winthrop.techsmithrelay.com
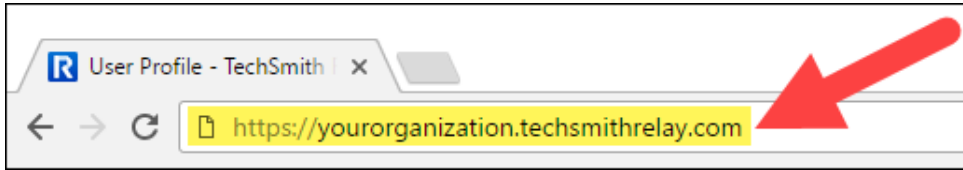
3. Select the 'Sign In' option.

4. Select the 'Create a new account' option.
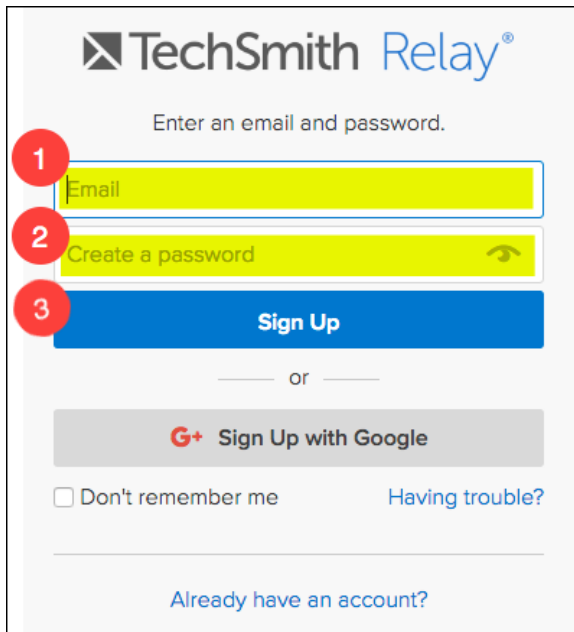

*PLEASE NOTE: You must create your account using an email address containing one of
the domains your Administrator has approved.

The accepted email domains for your organization's TechSmith Relay instance are:

- @winthrop.edu

5. Enter a valid email address and a password of your choosing, to create your account. If your organization uses Google accounts, you can also use Google authentication to create your account.

6. You will then need to access your email account and verify your email address.
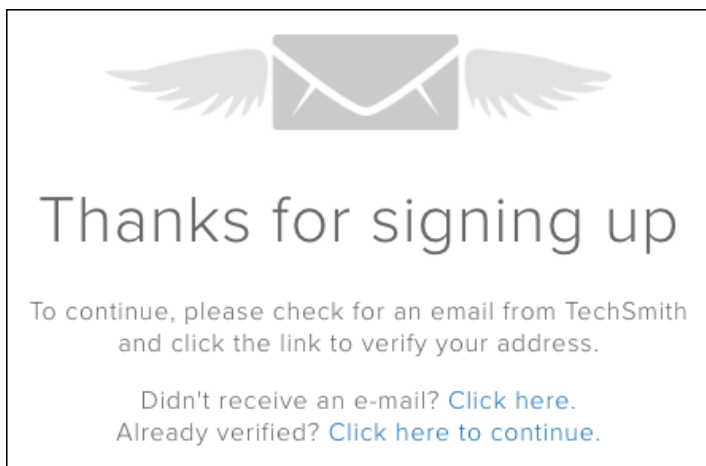
![TechSmith Relay®]

7.   You will receive an email from myaccount@techsmith.com (please check your junk/SPAM folders if you do not see the email in your inbox). Use the verification link provided within the email, to navigate back to your TechSmith Relay instance.

Welcome!

To activate your TechSmith Account, please confirm your email address:

Confirm My Email Address

TechSmith Relay and more
Your TechSmith Account gives you access to Snagit, Camtasia, Coach's Eye and other TechSmith products. **Learn More.**

Get in touch if you have any questions or concerns.

Have a great day,
Team TechSmith
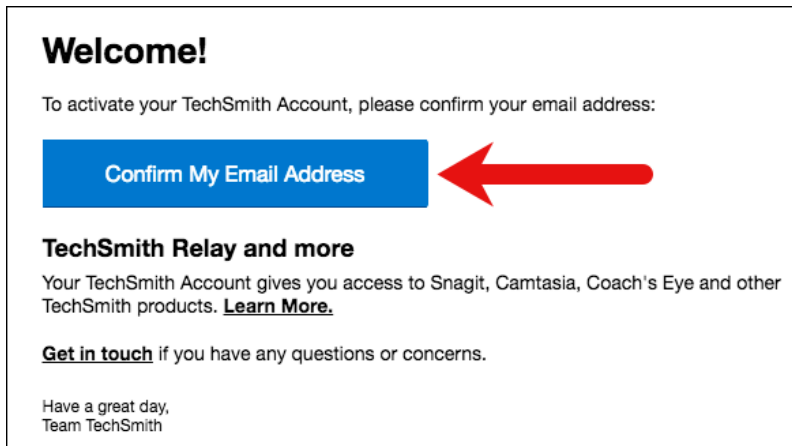
8.   Once you have done this, you should be all set! From here on out, when logging in, you can go right to your organization's TechSmith Relay site and use the 'Sign In' option.

Editing Your TechSmith Relay Profile

To change your TechSmith Relay profile picture, login credentials, and display name, you can go to myaccount.techsmith.com, and login with your TechSmith Relay credentials.
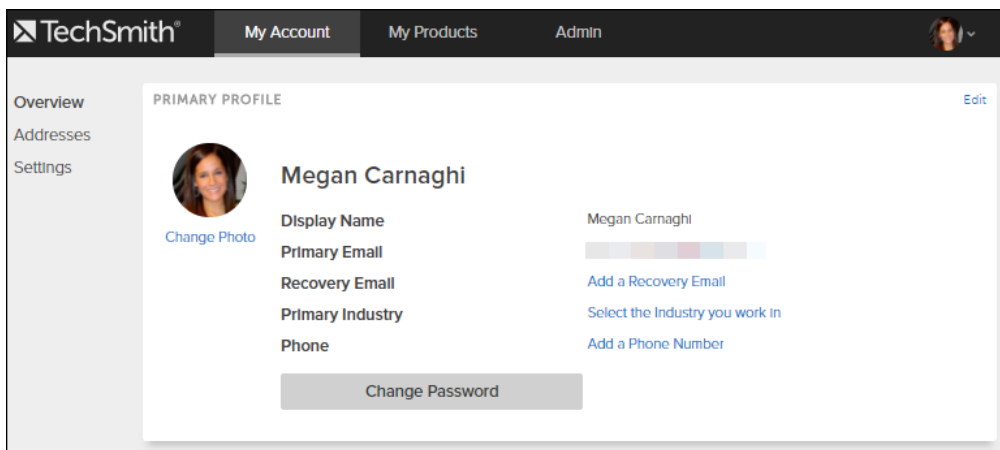
Now that you've created your TechSmith Relay account, you can download and install the **TechSmith Relay Desktop Recorder** and the **TechSmith Fuse Mobile app** (from the **Apple App Store**, **Windows App Store** or **Google Play Store**), once you are signed into TechSmith Relay.

*For more information on how to download the TechSmith Relay Recorder **CLICK HERE**.

*For more information on how to install the TechSmith Fuse Mobile app **CLICK HERE**.

You can also find all additional TechSmith Relay **resources and tutorials here**.

Technical Support for TechSmith Relay

Should you require any immediate support with your TechSmith Relay software, please contact one of the designated Response Team members for your organization.

You can find contact information for your designated Response Team by clicking on the 'Contact Administrator' link, located at the bottom of your TechSmith Relay homepage.