Winthrop University Department of Social Work

MSW FIELD EDUCATION MANUAL 2020-2021

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Contact Information

Jennifer C. McDaniel, BSW, LMSW, Field Director

Department of Social Work

120 Bancroft Annex Winthrop University Phone: 803-323-3385 Fax: 803-323-3386

Email: mcdanieljc@winthrop.edu

Perry Owen, MSW, Associate Field Director

Department of Social Work

116 Bancroft Annex Winthrop University Phone: 803-323-2187 Fax: 803-323-3386

Email: owenp@winthrop.edu

Ja'Shaun Blanding, BSW, MSW, MSW Field Coordinator

Department of Social Work

111 Bancroft Annex Winthrop University Phone: 803-323-3302 Fax: 803-323-3386

Email: blandingj@winthrop.edu

Anna Wolljung, Field Support Specialist (Graduate Associate)

Department of Social Work

118 Bancroft Annex Winthrop University Phone: 803-323-3387 Fax: 803-323-3386

Email: scwkfield@winthrop.edu

Breanna Atlee, Online Field Support Specialist

Email: fieldsupport@winthrop.edu

Additional Field Faculty/Course Instructors

Jackie Castro-Ulmer, <u>ulmerj@winthrop.edu</u>
Jackie Grignon, <u>grignonj@winthrop.edu</u>
ZaDonna Slay, <u>slayz@winthrop.edu</u>
Carrie Trammell, <u>trammellc@winthrop.edu</u>
Sherronda Banks, <u>bankssh@winthrop.edu</u>
Kellee Hicks, hicksk@winthrop.edu

Brittany Hammonds, <u>hammondsb@winthrop.edu</u>
Stefanie Barnette, <u>jenkinss@winthrop.edu</u>
LaRhonda Bryson, <u>brysonl@winthrop.edu</u>
Eileen Flores, <u>florese@winthrop.edu</u>
Latasha Ellis, ellisl@winthrop.edu

Introduction

The Department of Social Work offers a comprehensive graduate social work program that is accredited by the Council on Social Work Education (CSWE). The program is designed to prepare its graduates for professional generalist and specialized social work practice with individuals, families, small groups, organizations, and communities. The curriculum combines a sound liberal arts base with professional social work education to prepare its graduates for professional practice, life-long learning, and a productive life in an ever-changing world. Graduates are qualified to work in a variety of social service settings including, but not limited to, child welfare, child and adult protective services, mental health, medical social services, school social work, adult and juvenile courts and corrections, nursing care facilities, drug and alcohol rehabilitation, and developmental disabilities.

This MSW Field Education Manual is designed to inform students, field instructors, task supervisors, agency administrators, and others in the community of the many important aspects of the field education program. It serves as a guide for planning, implementing and evaluating students' performance in their field courses; outlining the expected nature and structure of the field placement by delineating responsibilities of all concerned parties while specifying student learning objectives and competencies required for successful completion of the MSW field education courses.

Program changes may necessitate revisions of this manual over time. Students, faculty and field instructors/task supervisors are encouraged to view this manual as a dynamic tool intended to meet the changing needs of the social work department as it strives to offer a graduate social work field program of the highest quality as reflected by national accreditation through the Council on Social Work Education. Suggestions to improve its overall content are encouraged.

History of Winthrop University

David Bancroft Johnson, then superintendent of schools in Columbia, S.C, founded Winthrop in 1886 as a training school for teachers. With the backing and support of the honorable Robert C. Winthrop, chair of the Peabody Educational Fund, the "Winthrop Training School for Teachers" was established and began operations on November 15, 1886. Using the Chapel of the former Presbyterian Theological Seminary in Columbia, 17 students were enrolled. Through the efforts of Governor John P. Richardson, the legislature in 1887 granted a charter to the school and provided scholarships for one student from each of the 34 counties of the state. In 1891, at the urging of President Johnson and with the support of Governor Benjamin Ryan Tillman, Winthrop became a state-supported institution, and the name was changed to "The South Carolina Industrial and Normal College." However, in 1893 the College became known as "The Winthrop Normal and Industrial College of South Carolina." In that same year, the decision was made to move the College to Rock Hill, S.C.

Winthrop continued to grow, eventually encompassing a beautiful 100-acre campus and 450-acre recreational area in the heart of the Carolinas. As the campus and enrollment grew, Winthrop's mission continued to broaden. The legislature recognized Winthrop's growth, achievements and

statewide importance by granting university designation, effective in July of 1992. Winthrop University has changed considerably over the past century, but what has not changed has been the University's commitment to excellence in education.

Winthrop University is a comprehensive, public institution granting baccalaureate and master's degrees. From its origins as a teachers' college, the mission of the University has been broadened to include the liberal arts and selected professional programs. Today, and in the foreseeable future, Winthrop University will emphasize multi-purpose identity and will continue to offer challenging academic programs of national caliber.

All of the undergraduate programs at the University--whether or not pre-professional in orientation--are predicated upon the liberal arts and sciences. Students at Winthrop develop the skills and gain the understanding which marks the broadly educated person. Based upon this foundation, graduates are prepared to enter or develop in professional positions in business, industry, government, education, the arts, and human services, or to enter graduate and professional schools.

Department of Social Work

History of the Social Work Program

The social work program at Winthrop University developed out of a history of social welfare course offerings dating back to the 1930s. The Council on Social Work Education (CSWE) in 1970 first approved it when the council began to approve undergraduate social work programs. In 1974, the program (then housed in the Department of Sociology) was first accredited. In 1983, the social work program was approved for departmental status and officially became the Department of Social Work. The program has a long history of accreditation by CSWE.

Social Work Program Rationale

The mission of the Winthrop University Department of Social Work is to educate students to become competent generalist practice (BSW level) and advanced practice (MSW level) social workers. This mission is grounded in the purpose of the social work profession which is to promote human and community well-being and guided by an empowerment perspective that affirms the strengths and capabilities of people, values human diversity, and promotes social and economic justice.

As a student-centered learning community, the department follows the established core social work values of service, social justice, the dignity and worth of the person, the importance of human relationships, integrity, and competence. The mission is carried forth in an integrated learning context that values knowledge based on scientific inquiry, emerging information technology, and a commitment to evidence-based practice. Members of the department apply their scholarship and professional expertise through leadership, collaboration, and service at local, state, national, and international levels.

The mission of the Department of Social Work is integrated with the larger Winthrop University mission. Winthrop University is South Carolina's distinctive public comprehensive university.

The university provides personalized and challenging undergraduate, graduate, and continuing professional education programs of national caliber and is committed to being among the very best institutions of its kind in the nation. In keeping with the university mission, social work graduates are prepared to professionally serve the broadly diverse geographic regions and the richly unique citizens within those regions of the Carolinas and beyond.

The MSW Program Mission

The mission of the MSW Program is to educate students to become competent advanced practice social workers. This mission is fulfilled through the program concentration in empowerment practice. Empowerment practice utilizes critical thinking skills to assess the influence of multiple and interlocking personal, structural, and societal systems of power on vulnerable and oppressed populations. It incorporates the use of specialized social work theories and methodologies for culturally relevant assessment, intervention, and evaluation at multiple levels of complexity and across systems in order to promote human and social well-being. Empowerment practice affirms the strengths and capabilities of people, values human diversity, and promotes social justice.

MSW Program Goals

Graduates of the MSW Program are prepared to:

- 1. Engage in advanced practice that is constructed from a professional foundation of social work knowledge, skills, and values.
- 2. Use empowerment practice principles as a guiding framework for selecting, applying, and evaluating evidence-based advanced theories and methods in ways that promote human and social well-being.
- 3. Provide leadership in influencing societal systems of power to become more responsive and culturally relevant toward helping people improve their current situations and quality of life.

Relationship of the Program to the Ethics and Values of the Profession

The social work program objectives are consistent with the ethics and values of the profession as they strive to help students examine their values, acquire the necessary base, and develop needed skills to become effective master level social work practitioners. Social work values such as the inherent worth of the individual, the right to self-determination, individualization, confidentiality, concern for and responsibility for others and the nonjudgmental attitude are stressed in all social work courses.

Students are exposed to the damaging effects of ageism, homophobia, poverty, racism, sexism, and other forms of discrimination that unjustly penalize large numbers of human beings throughout the world. With the empowerment specialization, a commitment to equal opportunity and social justice is stressed in all courses. Students are helped to understand and appreciate lifestyles with which they are not familiar and to see that "different" does not necessarily mean

not as good as. Students are taught that people with other lifestyles, religious beliefs, sexual orientations, and viewpoints of life are of equal value and should have the same rights as the majority. They are shown the effects of the environment on the social functioning of individuals, families, small groups, organizations, and communities.

The professional responsibility of the social worker is discussed and examined at several levels of the program. All students are expected to be familiar with, and act in accordance with the NASW Code of Ethics (https://www.socialworkers.org/About/Ethics/Code-of-Ethics) both in the classroom and in the field.

Field Education

Overview of Field Education

MSW Field education at Winthrop University is a structured program that provides the student with learning opportunities to holistically develop their competence as an advanced practitioner with a specialization in empowerment practice. Winthrop University's MSW program uses the Council on Social Work Education (CSWE) Educational Policy and Accreditation Standards (EPAS) to establish program policies, procedures and curriculum, including field education courses that are competency-based and assessed with a multi-dimensional approach. For more information about CSWE, and the standards used, please visit their website at: https://cswe.org/Accreditation/Standards-and-Policies/2015-EPAS

CSWE defines generalist social work practice as being:

.... grounded in the liberal arts and the person-in-environment framework. To promote human and social well-being, generalist practitioners use a range of prevention and intervention methods in their practice with diverse individuals, families, groups, organizations, and communities based on scientific inquiry and best practices. The generalist practitioner identifies with the social work profession and applies ethical principles and critical thinking in practice at the micro, mezzo, and macro levels. Generalist practitioners engage diversity in their practice and advocate for human rights and social and economic justice. They recognize, support, and build on the strengths and resiliency of all human beings. They engage in research-informed practice and are proactive in responding to the impact of context on professional practice.

CSWE defines specialized practice as:

...building on generalist practice, adapting and extending the social work competencies for practice with a specific population, problem area, method of intervention, perspective or approach to practice. Specialized practice augments and extends social work knowledge, values, and skills to engage, assess, intervene, and evaluate within an area of specialization. Specialized practitioners advocate with and on behalf of clients and constituencies in specialized practice an area of specialization. Specialized practitioners advocate with and on behalf of clients and constituencies in their area of specialized practice. Specialized practitioners synthesize and employ a broad range of interdisciplinary and multidisciplinary knowledge and skills based on scientific inquiry and best practices, and consistent with social work values. Specialized practitioners engage in and conduct research to inform and improve practice, policy, and service delivery.

CSWE has designated field education as social work's signature pedagogy stating:

Signature pedagogies are elements of instruction and of socialization that teach future practitioners the fundamental dimensions of professional work in their discipline—to think, to perform, and to act ethically and with integrity. Field education is the signature pedagogy for social work. The intent of field education is to integrate the theoretical and conceptual contribution of the classroom with the practical world of the practice setting. It is a basic precept of social work education that the two interrelated components of curriculum—classroom and field—are of equal importance within the curriculum, and each contributes to the development of the requisite competencies of professional practice. Field education is systematically designed, supervised, coordinated, and evaluated based on criteria by which students demonstrate the social work competencies. Field education may integrate forms of technology as a component of the program.

The MSW program is available to students through six different options: 1) a full-time, campus based traditional 60 credit hour program; 2) a weekend, campus based traditional 60 credit hour program; 3) a full-time, campus based advanced standing 39 credit hour program; 4) a weekend, campus based advanced standing 39 credit hour program; 5) an online, traditional 60 credit hour program; and 6) an online, advanced standing 39 credit hour program. Field education courses are offered in the MSW program as SCWK 612 for the all generalist practice experiences and SCWK 622 and SCWK 632 for all specialized practice experiences. Depending on the student's MSW program, specialized field courses may be separated into three or four different courses (e.g. 622A & B for weekend students and 622C & 632C for online students). Students in the 60 credit hour programs are expected to have one, generalist field experience for SCWK 612 and a second, specialized field experience for SCWK 622 & SCWK 632; thus providing each student with two field experiences. Students in the 39 credit hour programs are considered "advanced standing" and they are exempt from taking the generalist field course (SCWK 612); thus requiring these students to complete one, specialized field experience while in the program.

Expectations for each field course is based on the curriculum design to ensure that through the satisfactory completion of the course, the student is able to demonstrate specific course competencies and behaviors. In SCWK 612 (Field Instruction I), students must apply generalist theoretical knowledge and skills to practice situations in supervised field settings. Field experiences also afford students the opportunity to learn about, and work within, an agency structure, interpreting and implementing policies, programs, and services. In addition, students apply generalist practice knowledge and skills for engaging, assessing, intervening, and evaluating in a field practice setting. By the end of this field course, students should be able to demonstrate generalist practice competence in the nine core competencies provided by CSWE.

In SCWK 622 (Field Instruction II), students begin to apply knowledge and skills taught in the specialized empowerment practice courses. Students will complete their field learning activities in an agency setting that provides them with an opportunity to engage in specialized empowerment practice. By the end of this course, students should be able to demonstrate beginning specialized practice competence, securing a solid foundation for completing SCWK 632.

In SCWK 632 (Field Instruction III), students continue in the same specialized field placement to build on the development of specialized practice skills accomplished in SCWK 622. By the end of this course, students should be able to demonstrate specialized practice competence in all nine course competencies in an independent manner that illustrates their ability to enter the profession of social work as a competent, MSW practitioner.

Course Requirements (Field Instruction I, II, and III)

Please note: For the 2020-2021 academic year, field courses have been re-structured to accommodate for the ongoing impact and interruptions to field education as a result of the COVID-19 pandemic. Students should review their course syllabus and additional correspondence from the field office regarding these changes to their field courses and curriculum.

Campus Based Field Course Structure

The field courses for the campus based MSW program requires students to complete a minimum of 905 field hours: a minimum of 225 hours during Field Instruction I – SCWK 612; a minimum of 345 hours during Field Instruction II – SCWK 622; and a minimum of 335 hours during Field Instruction III – SCWK 632. Advanced standing MSW students only complete the specialized field placement courses of SCWK 622 & SCWK 632 for a total of 680 field hours. Students in the weekend program will complete Field Instruction I during an "extended" 20 week semester that occurs in the spring semester of their first year (January – June). In addition, students in the weekend program will have two semesters to complete Field Instruction II. These students will complete 175 hours in fall semester and 170 hours in spring semester to total the required 345 for SCWK 622. For Field Instruction III, students in the weekend program will again have two semesters to complete the required course hours. Students will complete 170 hours in fall semester and 165 in spring semester to total the required 335 hours. In each of the three field instruction courses, the syllabi provide the student with the minimum number of required field hours to be completed, and provides the date range for which field hours are to be started and finished.

Online MSW Field Course Structure

For students admitted to the online MSW program from Fall 2018 through Summer 2020, the field education courses/requirements are as follows:

The field courses for the online MSW program *under this catalog version* requires students to complete a minimum of 924 field hours: a minimum of 210 hours during Field Instruction I – SCWK 612C; a minimum of 238 hours during Field Instruction II – SCWK 622C; and a minimum of 476 hours during Field Instruction III – SCWK 632C & SCWK 632D. Advanced standing online MSW students only complete the specialized field placement courses of SCWK 622C, SCWK 632C & SCWK 632D for a total of 714 field hours. Students will have two terms/one semester to complete each field course. In addition, all field courses will be taken in conjunction with specified co-requisite courses. In each of the field instruction courses, the syllabi provide the student with the minimum number of required field hours to be completed, and provides the date range for which field hours are to be started and finished.

For students admitted to the online MSW program starting Fall 2020, the field education courses/requirements are as follows:

The field courses for the online MSW program under *this catalog version* requires students to complete a minimum of 900 field hours: a minimum of 240 hours during Field Instruction I – SCWK 612 E, F, & G (three, sequential one credit hour courses); a minimum of 330 hours during Field Instruction II – SCWK 622E & SCWK 622F; and a minimum of 330 hours during Field Instruction III – SCWK 632E & SCWK 632F. Advanced standing online MSW students only complete the specialized field placement courses of SCWK 622E, SCWK 622F, SCWK 632E & SCWK 632F for a total of 660field hours. Students will have three terms to complete the Field Instruction I (generalist) field courses and two terms/one semester to complete the Field Instruction III (specialized) field courses. In addition, all field courses will be taken in conjunction with specified co-requisite courses. In each of the field instruction courses, the syllabi provide the student with the minimum number of required field hours to be completed and provides the date range for which field hours are to be started and finished.

Other Course Requirements/Expectations For All Field Students

All field hours are to be started and completed during the designated semester/term dates, in accordance with the course syllabus. Students who are unable to complete the minimum number of field hours during the course are subject to receiving an "unsatisfactory" grade for the field course. An incomplete grade is not automatic and will only be granted in the event of verifiable extenuating circumstances discussed with, and approved by, the field faculty in advance.

All students are required to complete field orientation training and pre-placement requirements prior to starting their generalist and specialized field placements; to complete a learning contract specifying how the objectives of the course will be met during the placement; attend and actively engage in field <u>each week</u> during the course and maintain a record of those field hours and activities completed; and to complete other field assignments as required per course/syllabus.

In addition to obtaining the required field hours for the course, students are also expected to demonstrate competent, ethical, and professional social work behaviors as outlined by the university, department and NASW Code of Ethics, along with the course competencies and practice behaviors listed below.

Students who are not prepared to meet these expectations will be delayed entry into the field until they can meet the obligations.

Course Competencies (Student Learning Outcomes) and Behaviors

All MSW students are evaluated/assessed using the multi-dimensional approach for generalist and specialized student learning outcomes related to field education and are directly aligned with the Council on Social Work Education's (CSWE) 2015 Educational Policy and Accreditation Standards. Therefore, as a result of successful completion of field, students are expected to demonstrate competency in the following areas:

Competency 1 – Demonstrate Ethical and Professional Behavior (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes)

Generalist Behaviors

- Make ethical decisions by applying the standards of the NASW Code of Ethics, relevant laws and regulations, models for ethical decision-making, and additional codes of ethics as appropriate to context. (a)
- Use reflection and self-regulation to manage personal values and maintain professionalism in practice situations. (b)
- Demonstrate professional demeanor in behavior; appearance; and oral, written and electronic communication. (c)
- Use technology ethically and appropriately to facilitate practice outcomes. (d)
- Use supervision and consultation to guide professional judgment and behavior. (e)

Specialized Behaviors

Incorporate empowerment perspectives—including attention to personal, structural, and societal systems of power—when engaging ethical decision-making skills. (a)

- Integrate the values and principles of ethical social work practice, including the ability to independently assess and resolve ethical dilemmas, consistent with the NASW Code of Ethics. (b)
- Understand relevant social work credentialing and engage in lifelong learning to remain current with evidence-informed practice. (c)

Competency 2 - Engage Diversity and Difference in Practice (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes)

Generalist Behaviors

- Apply and communicate understanding of the importance of diversity and difference in shaping life experiences in practice. (a)
- Present themselves as learners and engage client systems as experts of their own experiences in practice. (b)
- Apply self-awareness and self-regulation to manage the influence of personal biases and values in working with diverse client systems. (c)

Specialized Behaviors

- Select and apply strategies that promote client and constituency empowerment by addressing inequalities and disparities shaped by cultural structures, institutional systems, and societal values. (a)
- Analyze and compare different social constructions of privilege, oppression, and empowerment and their implications. (b)

Competency 3 - Advance Human Rights and Social, Economic, and Environmental Justice Generalist Behaviors (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes)

- Apply their understanding of social, economic, and environmental justice to advocate for human rights. (a)
- Engage in practices that advance social, economic, and environmental justice. (b)

Specialized Behaviors

- Recognize, analyze, and address the interconnections of oppression and discrimination and use social change and leadership skills to promote human and civil rights. (a)
- Select and apply integrated empowerment practice approaches that promote social, economic, and environmental justice. (b)

Competency 4 - Engage in Practice-informed Research and research-Informed Practice Generalist Behaviors (Dimensions: Knowledge, Skills, and Cognitive & Affective Processes)

- Use practice experience to inform scientific inquiry and research. (a)
- Apply critical thinking to engage in analysis of quantitative and qualitative research methods and research findings. (b)
- Use/ translate research findings to inform and improve practice, policy, and service delivery. (c)

Specialized Behaviors

- Select and apply evidence-based theories and methods that are congruent with empowerment practice; and (a)
- Work collaboratively with community-based systems to assess intervention effectiveness. (b)

Competency 5 - Engage in Policy Practice (*Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes*)

Generalist Behaviors

- Identify social policy at the local, state, and federal level that impacts well-being, service delivery, and access to social services. (a)
- Assess how social welfare and economic policies impact the delivery of and access to social services. (b)
- Apply critical thinking to analyze, formulate, advocate for policies that advance human rights and social, economic, and environmental justice. (c)

Specialized Behaviors

• Apply empowerment-based policy practice skills across systems to influence and facilitate social welfare and economic policies that promote human rights and advance social, economic, and environmental justice. (a)

Competency 6 - Engage with Individuals, Families, Groups, Organizations, and Communities (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes) Generalist Behaviors

- Apply knowledge of human behavior, person-in-environment, and other multidisciplinary theoretical frameworks to engage with clients and constituencies. (a)
- Use empathy, reflection, and interpersonal skills to effectively engage diverse clients and constituencies. (b)

Specialized Behaviors

- Understand theories and methods of engagement and apply engagement methods that support empowerment principles of identifying and building client strengths and capabilities. (a)
- Apply engagement methods across systems in ways that alleviate oppression and discrimination and promote social, economic, and environmental justice. (b)

Competency 7 - Assess Individuals, Families, Groups, Organizations, and Communities Generalist Behaviors (Dimensions: Knowledge, Skills, and Cognitive & Affective Processes)

- Collect and organize data, and apply critical thinking to interpret information from clients and constituencies. (a)
- Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the analysis of assessment data from clients and constituencies. (b)
- Develop mutually agreed-on intervention goals and objectives based on the critical assessment of strengths, needs, and challenges within clients and constituencies. (c)
- Select appropriate intervention strategies based on the assessment, research knowledge, and values and preferences of clients and constituencies. (d)

Specialized Behaviors

- Understand theories and methods of assessment and apply empowerment-based assessment strategies in support of identifying and building client strengths and capabilities. (a)
- Apply assessment methods across systems in ways that alleviate oppression and discrimination and promote social, economic, and environmental justice. (b)

Competency 8 - Intervene with individuals, Families, Groups, Organizations, and Communities (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes) Generalist Behaviors

- Critically choose and implement interventions to achieve practice goals and enhance capacities of clients and constituencies. (a)
- Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in interventions with clients and constituencies. (b)
- Use inter-professional collaboration as appropriate to achieve beneficial practice outcomes. (c)
- Negotiate, mediate, and advocate on behalf of diverse clients and constituencies, (d)
- Facilitate effective transitions and endings that advance mutually agreed-on goals. (e)

Specialized Behaviors

- Understand theories and methods of intervention and apply empowerment-based intervention strategies in support of identifying and building client strengths and capabilities. (a)
- Apply intervention methods across systems in ways that alleviate oppression and discrimination and promote social, economic, and environmental justice. (b)

Competency 9 - Evaluate Practice with individuals, Families, Groups, Organizations, and Communities (Dimensions: Knowledge, Values, Skills, and Cognitive & Affective Processes) Generalist Behaviors

- Select and use appropriate methods for evaluation of outcomes. (a)
- Apply knowledge of human behavior and the social environment, person-in-environment, and other multidisciplinary theoretical frameworks in the evaluation of outcomes. (b)

- Critically analyze, monitor, and evaluate intervention processes and outcomes. (c)
- Apply evaluation findings to improve practice effectiveness at the micro, mezzo, and macro levels. (d)

Specialized Behaviors

- Understand theories and methods of evaluation that are congruent with an empowerment perspective and engage in relevant evidence-informed practice evaluation approaches. (a)
- Communicate and disseminate evaluation results appropriate to the intended audience and in ways that contribute to building evidence-informed practice. (b)

Learning Experiences/Integration of Class & Field

The field education program is fully integrated as a critical part of the total MSW curriculum. As explained in the previous section, the course competencies for the three sections of field education support the overall MSW program's goals and objectives.

Field placement sites that are selected for student generalist and specialized courses must be able to promote the development of professional identity and allow the student to develop practice competence as required for the course(s). Students are expected to demonstrate this competence while in their field setting. Field Instruction I will focus on providing generalist practice opportunities and Field Instruction II and III will focus on developing the capacity to implement the specialized concentration of empowerment practice. The design of the MSW programs at Winthrop University requires that students complete field courses concurrent with their other coursework. Since there is no field seminar course with MSW Field education at Winthrop University, MSW courses outside of field may have assignments that require the student to use their field experiences and knowledge to adequately complete those assignments.

Remote Learning/Teleworking in Field

If approved and allowed by the field site/field instructor/task supervisor, then students are allowed to complete field activities/field hours while working remotely using telecommunications. If a student's field site/internship will allow them to complete field activities in a remote environment using technology, it is the student's responsibility to assess their access to technology (phone, computer, webcam, internet speed and bandwidth) and the reliability of that technology to allow students to learn and engage in field activities from a remote setting. Students are responsible for ensuring they have the adequate technological resources and capacity to effectively complete field activities and assignments. Students who are not able to meet the technological needs associated with a remote internship are at risk of either having that internship terminated or potentially receiving an unsatisfactory grade for the field course if they move forward with a remote placement and are not able to meet the expected outcomes.

Additional Suggestions to aid with the effectiveness and outcomes when working remotely are:

 Determine what/if any, platforms/systems the field site specifically uses that the student might need access to when working remotely- can the student access these systems, if so, how and at what cost?

- Inquire about any trainings on the platforms/systems, telehealth or other agency requirements you could take prior to starting the internship (you can count the hours for the field course).
- Take time to learn complete a basic telehealth training; if your agency does not provide one, we recommend this 3-hour training: <u>Telehealth Basics for Social Work Educators</u> and Behavioral Health Clinicians Responding to COVID-19 (free—3 modules)
- Establish a clear plan/agreement on how field hours will be counted for activities/work completed in a remote setting.
- Establish a plan for weekly, virtual supervision using some type of video-conferencing platform. For fully remote internships, students must engage in supervision with the field site on a weekly basis as the minimum level of supervision/oversight.
- Discuss plans to ensure confidentiality and professionalism and ethics while working in a remote environment.

Students should consider:

- 1. <u>Creating a google voice number</u> instead of giving personal phone number
- 2. Setting up a private, professional space if possible (professional background screen or making sure identifying and/or distracting objects are not in the view of the camera)
- 3. Discussing expectations for attire when meeting virtually and working remotely
- 4. Discussing with field supervisors how to handle disruptions due to technology issues
- Go over emergency procedures (who, how, and when to contact) to employ while working remotely
- Review NASW, ASWB, CSWE & CSWA Standards for Technology in Social Work <u>Practice</u> and discuss with your field instructor/task supervisor
- Throughout supervision, discuss potential ethical dilemmas and self-care issues that may arise as a result of telehealth (ex. boundary confusion for client and/or you due to "being" in each other's homes, difficulty leaving work, confidentiality in your home for your clients)

Learning Contract

A learning contract is a required initial assignment for all students in the field as it provides direction and structure for the field experience. This document not only provides guidance and structure for the field placement, but it assists the field instructor/task supervisor and student with the evaluation process too. It is important that the field instructor/task supervisor and the student become very familiar with the student learning outcomes (competencies and behaviors) for the course to ensure that learning activities are developed that will allow the student to clearly demonstrate the required behaviors. Since Winthrop University's Department of Social Work

uses CSWE's core competencies to guide our field program, this means that the learning goals for field have already been established for the student. The role of the student and field instructor/task supervisor is to use the learning contract to further define how these goals and competencies can be translated into real practice and specific learning tasks while in the field.

Learning contract templates for each field course are available on the Blackboard learning management system used for the student's assigned field course. The student must assume major responsibility for the development of their learning contract for the semester. While the field instructor/task supervisor may initially need to provide guidance in developing the learning contract due to the student's limited knowledge about the agency, as the student gains familiarity with the setting and its learning opportunities, he or she can contribute to the discussion and revision of the contract. The learning contract should be viewed as a living document and reviewed often, minimally at midterm and at the end of the semester. As the student completes activities, new ones can be added; others can be revised or deleted. Assistance and guidance for completing the learning contract is provided through field orientation. However, the field faculty are available to provide assistance to the student or field instructor/task supervisor as needed.

Teaching, Supervision, & Field Placement Monitoring

While in field, the student is an adult learner who's expected to take ownership over their field experience, ensuring the fulfillment of course requirements. However, the student and field instructor/task supervisor must be partners in the learning process. The field instructor/task supervisor must use their practice wisdom to assist the student with the integration of theory with practice, foster the development of practice skills, and help the student develop the selfawareness crucial to social work practice. Using the learning contract as a guide, the student should begin the field placement with supervised, simple, and uncomplicated tasks and progress to more complex tasks, allowing the student to work autonomously. The Field Instructor/Task Supervisor may assign the student virtual/remote learning activities connected to social work competencies. The remote learning activities or special projects will require scholarly work, professionalism, and submission on time so the student can earn field hours. The Field Instructor/Task Supervisor must evaluate the students' virtual/remote assignments in the same way that an in-person assignment/task would be submitted. Again, the field experience is expected to be "hands on" and if not possible, virtual or remote activities are acceptable so the student has learning opportunities that allow them to practice and *demonstrate* their social work skills.

Field sites and field instructors must remember that a student's role is not the same as an employee's role within the agency. CSWE prohibits substitution of employment as a field placement. In addition, all field agencies must adhere to the U.S. Department of Labor's criteria for an unpaid internship (https://www.dol.gov/whd/regs/compliance/whdfs71.htm). Although students are expected to gain "real world" experience in the practice setting where they perform similar tasks as employees, their educational assignments are structured to emphasize learning, not merely the completion of a task, or job.

All field placements will have an assigned field instructor to guide and evaluate a student's learning while in the field. Field instructors must have an MSW degree from a CSWE accredited program and a minimum of two years' post-graduate social work experience. Most field sites

have employees who directly serve as a field instructor and primary supervisor for students in the field. However, some field sites are viable learning environments for students but lack employees or staffing resources to assign MSW-degreed field instructors to oversee the day-to-day learning activities of the student. For such agencies, students are assigned an appropriate task supervisor to monitor the student's learning activities in conjunction with a field instructor. Students should be considered developing professionals and field sites should neither exploit students to meet staffing needs, nor hold back appropriate learning assignments because of their student status. In fulfilling those responsibilities, contact will be maintained with field sites in the following manner:

- 1. All field instructors/task supervisors are required to complete an initial supervisory training through a web-based, online course before their assigned MSW student begins the field placement.
- 2. Field faculty are responsible for coordinating and monitoring all field instruction courses within the MSW programs. Field faculty provide field course instruction and oversight through ongoing communication with students, field instructors/task supervisors, by conducting agency site visits/meetings, and grading student field assignments. Field faculty are available by phone and email to field instructors/task supervisor and students to ensure that progress is being made, and to answer any field related questions that might arise.
- 3. All field placements are closely monitored by the students' assigned field faculty. Agency site visits/meetings with the student, field instructor and/or task supervisor will be conducted for all students enrolled in a field course. These are conducted either through the use of technology (e.g. webcams or phone conferences), or in person with the faculty member going to the field site. A minimum of two site visits are conducted for all generalist field courses/placements (mid-term and final visit). For students enrolled in the full-time campus based programs, a minimum of three site visits are conducted during the specialized field placement. For students enrolled in the weekend, campus based programs and online programs, a minimum of three site visits are conducted during the specialized placement.

Agency Orientation

At the beginning of the field placement, an orientation to the agency is expected to occur. A well-planned and structured orientation alleviates much of the anxiety the student experiences at the beginning of their internship. Orientation sessions should include information regarding the agency's staff, services, population served, mission or goals, policies, and procedures. Students should be made aware of the agency's privacy guidelines for sharing and releasing information related to the activities of the field placement. Students are expected to adhere to all agency policies and procedures. Additionally, the orientation process should include discussion of the expectations for supervision and evaluation plans. Here are some suggested key materials/activities to consider in orienting students to the agency:

- Expected work schedule (start and end times for work day)
- Introduction to staff and information about their job roles/duties
- Agency mission, services, and values
- Examples of agency forms used (assessments, treatment plans, etc.)
- List of terms, acronyms, symbols, etc. commonly used within the agency

- Maps of the agency, communities served, etc.
- Policy and procedures manual
- Confidentiality and social media policies
- Safety guidelines and policies
- Dress code
- List of agency observed holidays/Closings
- Inclement weather policy and procedures

Responsibilities and Rights of the Student

The student will:

- 1. Complete the mandatory field orientation requirements for the placement and field agency site.
- 2. Conform to normal agency work hours and expectations. Students will attend field on weekly basis, according to the schedule agreed upon by their field instructor and/or task supervisor. It is not permissible for a student to skip several weeks in the field and then try and "make-up" missed hours in a large chunk of time. Placement days vary depending on the student's course and program. However, all students must adhere to the attendance requirements outlined in the course syllabus.
- 3. Follow agency guidelines for reporting to work and remaining on duty throughout the entire workday. The student will notify the agency field instructor and/or task supervisor as soon as possible if for some urgent reason it is not possible to report as assigned. The student will make up any absences or hours missed at times convenient to, and agreed-upon by, the agency field instructor and/or task supervisor.
- 4. Demonstrate a professional fit with social work practice by consistently performing field duties in a manner that upholds Winthrop University's Student Code of Conduct and the NASW Code of Ethics.
- 5. Assume primary responsibility for the development of their learning contract.
- 6. Accurately report/document their internship hours on a weekly basis (i.e. turn in a time sheet/report for hours and activities completed in the field).
- 7. Learn about the services and programs of the agency setting and perform internship activities and duties within the framework of its policies and procedures. The student will also learn about community services outside of their agency setting and represent the agency in a professional manner to clients, constituents, and colleagues.
- 8. Handle all information concerning clients with strict confidentiality and act in a manner consistent with the ethics, values and principles of the social work profession.
- 9. Participate in all learning activities planned by the field instructor/task supervisor; i.e., conferences, seminars, workshops, and community activities. Outside activities or attendance at conferences can only be counted toward field hours if they are properly aligned with the course objectives and approved by the field instructor and/or task supervisor.

- 10. Participate in regularly scheduled supervision meetings with the field instructor and/or task supervisor.
- 11. Participate in the agency site visit meetings with the field instructor, task supervisor (if applicable) and field faculty as expected per field course, and as needed. For students enrolled in the online MSW program, or who have a field site outside of Winthrop's geographical area, the student must be able to provide the technology necessary to conduct a virtual site visit (i.e. webcam, microphone/audio, computer/tablet/device, and internet connection).
- 12. Satisfactorily complete <u>all</u> course assignments.
- 13. Inform the field faculty of any problem or difficulties in their agency setting.
- 14. Complete the course evaluation.
- 15. Complete the student evaluation for their field placement experience in an online survey at the end of the field placement.

The student has a right to:

- 1. Be afforded appropriate learning opportunities.
- 2. Be treated with respect and fairness.
- 3. Have appropriate access to the field instructor, task supervisor (if applicable) and field faculty.
- 4. Receive adequate supervision from the field instructor and/or task supervisor to accomplish learning goals.
- 5. Receive timely, specific and corrective feedback from field instructor/task supervisor and/or field faculty regarding performance.
- 6. Document any disagreement with the evaluations of the student's performance in field.
- 7. Be informed of problems/concerns that could jeopardize student's continuance in field or their final grade.
- 8. Have access to needed information, materials, supplies, space and resources to carry out field responsibilities.
- 9. Provide feedback to the field instructor, task supervisor (if applicable) and field faculty concerning the field program.
- 10. Report concerns regarding their field placement, field instructor, task supervisor (if applicable), field director, and/or field faculty.
- 11. Request termination or change of placement if their learning needs are not being met.
- 12. File a grievance regarding decisions that he or she believes have violated or disallowed their rights.

Responsibilities and Rights of the Field Instructor/Task Supervisor

The field instructor and/or task supervisor will:

- 1. Complete the orientation training(s) required by the university to serve as a field instructor and/or task supervisor.
- 2. Orient the student to the agency's organization, structure, culture, policies and procedures, providing necessary resource and/or reference materials.
- 3. Assist with planning and developing the learning activities with the student by developing a learning contract that is in accordance with the student learning outcomes for the field instruction course.
- 4. Instruct and assist the student in integrating and applying the knowledge, values, skills, and cognitive and affective processes learned in the classroom.
- 5. Assist in arranging for the student to attend staff and board meetings, conferences, workshops, and community activities that are appropriate to the field experience and to the student's professional development.
- 6. Be physically present in the agency during a significant portion of the student's placement in order to provide appropriate oversight and evaluation of the student's learning experience. The student is expected to have a supervisor/agency staff member present and available at all times they are in the field.
- 7. Monitor and evaluate the student's learning activities, discussing with the student how he or she is progressing and what his or her areas of strengths and limitations are. Regularly scheduled supervision meetings should be a part of this process.
- 8. Complete the required student evaluation forms for the course and meet with the student and field faculty for site visits that coincide with these evaluations. The evaluation form should be reviewed and discussed with the student *prior* to the site visit.
- 9. Notify the field faculty as soon as possible of any problems or concerns regarding the student's performance in the field that might result in an unsatisfactory grade and/or request to terminate the student's field placement. Complete and provide required documentation to support the concern/issue.
- 10. Provide feedback to the field office about their experience through an online survey at the end of the course.

The field instructor and/or task supervisor has a right to:

- 1. Receive needed support/advice/consultation from the field faculty.
- 2. Be afforded appropriate training in order to carry out field functions.
- 3. Be treated with respect and fairness.

- 4. Evaluate/critique, review student's performance in the field.
- 5. Expect students to fully engage themselves in field learning activities.
- 6. Have information that will keep them apprised of field course expectations, policies, procedures, etc.
- 7. Expect students to comply with agency and field policies/procedures/rules/regulations.
- 8. Terminate student placement if student learning is compromised either by the agency, field instructor, task supervisor or student.
- 9. Have input into the field program and provide feedback to the program.

Responsibilities and Rights of the Field Faculty

The field faculty will:

- 1. Vet and approve all student field placements sites. This will involve providing the student with information, guidance, and or support to identify prospective field placements, supplying relevant personal data about the student to the field placement site, and arranging for a pre-placement interview for the student.
- 2. Explain, interpret, and give guidance regarding the objectives of the field education program to agency administrators, field instructors, task supervisors, students, and other appropriate persons.
- 3. Provide orientation/training for field instructors, task supervisors, and students. Provide field manuals, evaluation forms, and other resource materials that are required for field instruction.
- 4. Maintain confidentiality regarding the agency clients and proprietary information. Student assignments or other written data will not contain actual client names or other information that could identify a client.
- 5. Provide ongoing instruction, consultation, and support to field instructors, task supervisors, and students. Be prepared to discuss and address any concerns presented.
- 6. Review and evaluate student assignments and correspondence, communicating and providing feedback as needed.
- 7. Be available to meet (face to face meetings are only available for students in Winthrop's geographical area; all other meetings will be conducted virtually or by phone) with the student, field instructor, and/or task supervisor as requested or needed.
- 8. Terminate or change a field placement due to situations which compromise student learning and/or personal safety. Students may also be removed for academic misconduct, unprofessional behavior, or unethical behavior.

- 9. Meet (virtually if needed) with the student, field instructor and/or task supervisor for site visits as expected per course.
- 10. Assign the student's final grade, with consideration of the recommendation of the field instructor and/or task supervisor.

The field faculty has a right to:

- 1. Be informed of student progress/performance in the field.
- 2. Be informed of concerns/problems that arise in the field.
- 3. Be treated with respect and fairness.
- 4. Be informed of plans for any significant changes in the student's field schedule or assignments.
- 5. Be afforded access to meet (virtually if needed) with student, field instructor, and/or task supervisor when requested.
- 6. Review and critique student field work and assignments.
- 7. Evaluate suitability of the field placement and the field instructor and/or task supervisor to meet programs goals and student needs.
- 8. Evaluate the performance of the student, field instructor, and/or task supervisor.
- 9. Expect that placements are educational in focus.
- 10. Expect cooperation from student, field instructor, and/or task supervisor in carrying out field responsibilities.
- 11. Change or terminate a field placement when student learning is compromised either through agency, field instructor, task supervisor, or student.

Field Education Policies and Procedures

Selection of Field Placement Sites

The field site should support sound, ethical social work practice, professional education, and appropriate student instruction. Field instruction is an integral part of the preparation of professional social work practitioners. Therefore, it is important that the agency affiliates of the school reflect standards of professional practice that make it possible for the agency to contribute to student learning. If possible, a site visit from field faculty to meet with potential field instructors/task supervisors and to determine suitability for generalist and/or specialized field instruction, will be made prior to utilizing new field placement sites. For agencies located

outside of the university's geographic area (within a 75 mile radius of the campus located in Rock Hill, SC), the field office will use technology to conduct virtual site visits with new field placement sites (e.g. identifying the field site using Google maps technology to observe the agency's community setting). Through the field placement process, students will be instructed on how to assist the field office in assessing new agencies to ensure they are safe and professional learning environments.

The following criteria are used during the vetting process to secure field placement sites:

- 1. The field placement site is able to provide appropriate learning experiences/activities that are compatible with the learning objectives of the field instruction course(s).
- 2. The field placement site is able to provide a climate that encourages the student to pursue their professional interests and to develop professionally.
- 3. The field placement site is able to provide adequate work space, equipment, and appropriate supportive services to enable the student to carry out social work tasks or provides the student with adequate instruction and support to allow the student to complete field activities in a remote manner. For remote field placements, students must ensure that they have an adequate at-home/remote working space and access to technology that can support an effective remote work environment to complete field activities.
- 4. The field placement site is able to provide learning opportunities in the field with real clients and constituents.
- 5. The field placement site is willing to provide time for field instructors and/or task supervisors to complete the field orientation/training requirements, meet with faculty to evaluate and discuss student progress (AKA: field site visits/meetings), and time to plan and supervise the student's field experience.
- 6. The field placement site has sufficient staff to carry out its program without dependence on a student to increase the quantity and quality of services. Student practice should contribute to the site's primary purpose of service, but it should not be dependent on students as a substitute for regularly needed staff.
- 7. The field placement site and Winthrop University agree to an educational partnership and execute an internship agreement that outlines the expectations for the student's educational experience.
- 8. There is no significant conflict of interest for the student and the field placement site. Students are not allowed to complete an internship in a field agency where a significant conflict of interest may exist, such as having a family member who owns or is employed in the field placement site. Students are obligated to notify the field office if a family member is employed in any capacity with the field placement site, or of any other dual relationship might exist. Failure to inform the field office would be a violation of the NASW Code of Ethics which could result in additional sanctions and/termination from the MSW program.

Note regarding having generalist and specialized field placements at the same field placement site: A part of field education is breadth of experience within the separate generalist and specialized placement opportunities. For this reason, students are discouraged from completing their advanced/specialized placement at the same field placement site where they completed their generalist field placement. This is to enhance the ability to transfer skills, knowledge and critical thinking from one practice setting to another. If there is a compelling reason to have both field experiences within the same field placement site, the student can request to the field office for an exception to be made. Exceptions will only be considered if the field placement site can meet all of the criteria listed above.

Selection and Criteria of Field Instructors and Task Supervisors

Field instructors and/or task supervisors may be identified and recommended by community partners, students, self-referral, etc. However, the field office makes the final decision of the suitability of individuals who provide field instruction. All field instructors and task supervisors will be provided field instruction orientation and training. They will also have access to field course materials and information online, including a fully developed field manual. Field instructors and task supervisors are provided key information and dates related to the field course for which their student is enrolled. In addition, they will receive ongoing support from the field faculty throughout the field placement.

The following criteria are used in selecting and approving MSW field instructors and/or agency task supervisors to provide MSW field instruction for Winthrop University:

- 1. Individuals with CSWE-accredited MSW degrees and at least two years' post-graduate experience will be utilized as <u>field instructors</u>. There may occasionally be task supervisors with related degrees, but students will always be provided oversight and supervision by field instructors who meet the CSWE accreditation standards.
- 2. The field instructor and/or task supervisor is preferred to have been employed at the agency for a period of at least 6 months to one year prior to assuming responsibility for supervising the student.
- 3. The field instructor and/or task supervisor is committed to working with the student throughout the field experience.
- 4. The field instructor and/or task supervisor should be genuinely interested in teaching and have the capacity to relate warmly and effectively, stimulating and supporting the student in the learning process.
- 5. The field instructor and/or task supervisor must be willing to complete the field orientation training requirements for Winthrop University.

The "primary model for field instruction" used at Winthrop University is for a student to complete a field placement in an agency site with a "qualified MSW field instructor" works directly with the student in the field. A qualified MSW field instructor is defined as an individual who holds a MSW degree from a CSWE-accredited program and has two years of

post-master's social work practice experience. For cases in which a field site does not have an employee who can serve as a qualified MSW field instructor (fulfilling the criteria listed above), then an "alternative model for field instruction" may be considered by using an agency task supervisor and an off-site, qualified MSW field instructor. Considerations will only be made if there are viable reasons to do so for the student's educational goals, and it will not be considered simply to provide students the ability to work evening and/or weekend hours.

Some reasons to consider an alternative field model might include a very rural community with limited MSW practitioners available to provide field instruction, or a small, grassroots agency that serves a unique niche of practice or client population. The field office will approve and assist with developing any alternative model for field instruction that is used for a student's field course. With an alternative field model, efforts will be made to select an off-site MSW practitioner who meets the qualified MSW field instructor requirements, and has an affiliation with the agency and/or knowledge of the program and population served (e.g. staff member in another department, board member, agency consultant, or a faculty member who has experience with the client population). The off-site MSW field instructor is responsible for directing the student's overall learning experiences and for guiding the task supervisor's activities with the student to ensure the focus of learning activities will contribute to the student's professional competency development. In addition, the off-site MSW field instructor is expected to establish a plan for ongoing, regular supervision meetings (either individual supervision or group supervision) with the student to reinforce the social work perspective and allow for the field instructor to assess the student's competency development. Key to the success of this partnership is having clear expectations concerning each member's roles and responsibilities. When deciding to use an alternative model for field instruction, the following should also be considered:

- The student's prior experience and current learning needs.
- The unique qualifications of the task supervisor.
- The unique qualifications of the field placement site and its services.
- The identification of a qualified off-site MSW field instructor (must be from a CSWE-accredited program and have 2 years post-mater's social work practice experience).
- The program's ability to ensure that the emphasis on social work education is maintained within the field placement.

2020 -2021 Social Work Reinforcement Policy for MSW Students in an Alternative Field Placement Model

As a result of the ongoing interruption and impact of the COVID-19 pandemic, the number of "alternative field placements" are significantly higher than in years past. Therefore, we believe it is in the students' and program's best interest to standardize our plans to ensure that the social work perspective is sufficiently reinforced this academic year.

Responsibility:

It is the responsibility of the full-time field faculty (Field Director, Associate Field Director & MSW Field Coordinator) to arrange, vet, and approve any alternative field placements for students to fulfill their field course requirements. It is the responsibility of all field faculty to deliver and evaluate the social work reinforcement activities and assignments with their assigned students as it pertains to the students' field grade.

Policy & Procedure

- Field Faculty will be informed at the beginning of each semester which students in their course, or assigned to them, are completing alternative field placements and need "reinforcement" activities and assignments.
- Field Faculty will be given a list of assignments and suggested learning activities from the field office to consider when working with their students. However, field faculty are allowed to create and develop their own learning activities and assignments to allow for the "reinforcement of the social work perspective".
- Field Faculty will provide their students in alternative field placements with a syllabus addendum outlining the expectations and schedule for the reinforcement activities/assignments to be completed by the student. This notification/document should be shared with the students before the end of first week of the field course, and any changes or edits to the addendum should provide the students at least one week's notice for the completion of the assignment/activities.
- Field Faculty should provide a reinforcement activity/assignment every other week throughout the duration of the field course/placement.
- As with all field assignments, students will be graded on a Satisfactory/Unsatisfactory scale regarding the completion of the reinforcement assignments/activities. Students must satisfactorily complete at least 70% of the reinforcement assignments to receive a passing grade for this portion of their field course requirements.
- Field faculty will use the grade book system in Blackboard to keep track of student grades related to these reinforcement assignments.

Field Placement Site Operating Hours & Locations

All students need to be prepared to complete their required field hours during regular work day business hours (i.e., between 8:00 a.m. and 5:00 p.m. Monday through Friday). Field placement sites with evening and weekend hours available for field are extremely limited and cannot be guaranteed for any student. If a student is employed while completing their graduate studies, flexibility with one's employment is imperative to being able to successfully complete the field educational requirements of the MSW program. If a student cannot complete their required field hours during regular business hours, and a suitable field placement site (one that meets all of Winthrop's field/educational requirements) with evening/weekend hours is not found, he or she will be advised to withdraw or postpone their participation in the MSW program.

The field office has a vast network of field placement sites within the geographical area (75-mile radius) of the campus located in Rock Hill, SC. Therefore, for students seeking a field placement site within the campus' geographical area, referrals for existing field sites may be available from the field office. For students seeking a field placement site outside of the campus' geographical area (or in an area unfamiliar to Winthrop's field faculty), students will

partner with the field office to identify and request potential field placement sites. Students should be prepared to invest their own time and energy into the field placement process, taking the lead for identifying potential field sites in their personal communities. However, all students will work with the field office to establish their field placement sites, allowing the field office team to vet and ensure that all field placement sites meet the department's requirements to be an educational partner. Students are not allowed to find their own field placement sites without proper vetting and communication with the field office team.

Admission to Field Education

Admissions Policy

All MSW students must be granted admission to the field. Once a student has successfully completed the prerequisite courses as outlined by their program's plan of study, they are eligible to apply for admission to the field. Students are deemed eligible for admission to the field through a multifaceted evaluation process that includes academic ability as evidenced by successful prerequisite course completion; behavioral evaluations from classroom participation and interaction with faculty, staff, and fellow students; professional communication and follow through with the field application process; and an individualized conversation/meeting with field faculty to discuss field interests and placement options. If a faculty member has concerns about a student's professional behavior, communication skills, respect for diversity, or other behaviors expressed through classroom interactions or assignments, the faculty member will share those concerns with the MSW program director. In turn, the MSW program director will inform the field director if the student may not be ready to enter the field. As appropriate, faculty members and/or program directors will meet with students to address any concerns identified.

Students may be denied entry into the field when admission would seriously jeopardize the integrity of the social work program, the field placement site, the profession and/or be considered potentially harmful to clients, colleagues, constituents, and/or self. Examples of situations that may result in additional requirements are: a questionable fit with the social work profession, a pattern of inappropriate/immature behavior, charges of and/or convictions for criminal behavior, violations of the Student Conduct Code and/or the Student Academic Misconduct Code, violations of NASW Code of Ethics, a pattern of disruptive/problematic behavior, addictive behaviors, and/or psychological/mental instability. Students have a right to appeal a denial decision and may follow the appeals process outlined in the MSW Student Handbook.

In addition to the field application and placement process, all students are required to complete field orientation training prior to starting their generalist and/or specialized field placement to ensure that they are properly prepared for their field experience. Students who do not complete the pre-placement training requirements are unable to enter into the field until such requirements are completed.

Field Instruction Application and Placement Procedure

Once a student is considered eligible for admission to field, a sincere effort is made to work with students to find field placement sites that align with their professional interests and goals. However, the university and department are unable to guarantee any specific field placement site, client population, services, etc. for a student's generalist or specialized field placement. All field placement sites and field instructors/task supervisors are volunteers who may choose or

deny any student intern at their discretion. In addition, the field office cannot guarantee that a student will have a "clinical" field placement site. Not all private practice, psychotherapy programs, or behavioral health agencies are appropriate learning environments for students, and availability may be limited. In the event a student requests a "clinical" field placement, the field office will work diligently to ensure that the student's placement can provide direct practice experiences with clients so that the clinical skills for an MSW practitioner can be acquired through other learning activities and experiences.

Students will be informed of the timeframe and expectations for the field placement process through their new student program orientation, student listservs, and student support services. For campus based advanced standing students, the field placement information and instructions, including deadlines, will accompany your letter of acceptance to the MSW program. Failure to comply with these deadlines and this placement process may jeopardize entry into field for the expected semester or term, causing you to start field/take your field course at its next availability/offering.

The Field Office will hold an open enrollment period for social work students planning to enter into the field process. Students will be encouraged to submit their field applications to the Field Office during an open enrollment period.

The open enrollment offers students the opportunity to submit their Field Application and meet with a Faculty member in the Field Office and develop their individualized field placement plan.

The enrollment period will begin within the first week of each semester (Fall, Spring, Summer), lasting for three weeks. Students who apply to field after the open enrollment period has ended, may be eligible to meet with a Faculty member to discuss a possible field placement plan; however, there may be fewer options for field site agencies that align with the students' interests and if needed, students may be advised to postpone their field placement/field course due to there not being enough time to establish a field placement site for the course start date Referrals and decisions for field placement requests are made <u>after</u> the student has submitted a field application and have met with the field faculty to establish their individualized field placement plan. Development of the field placement plan will be an individualized process where consideration of the student's work and educational backgrounds, interests, and availability of field placement sites in their community is explored. <u>Students are discouraged from establishing field placements on completely on their own as all field placements and field instructors must be vetted and approved by the field office; it is a reciprocal process where students and the field office team work together to secure an educationally appropriate field placement site and instructor. The field placement process is outlined below:</u>

- 1. Students enrolled in the traditional MSW programs must complete a field application packet prior to entering Field Instruction I (SCWK 612), <u>AND again</u>, prior to entering Field Instruction II (SCWK 622). For students enrolled in the advanced standing MSW programs, an application packet is submitted prior to entering Field Instruction II (SCWK622). Field application packets should include the following:
 - a) A completed application for field which may be found on the Department's website via Marketplace

- b) A professional résumé
- c) A signed disclosures document indicating the student's awareness of specific program expectations related to field (e.g. acknowledgement of risk, expectations for conduct, etc.)
- 2. When field applications are received by the Field Support Specialist (FSS), the FSS will contact the student <u>using their Winthrop student email address</u> to schedule a virtual field placement meeting with a faculty member from the field office. All students (campus based and online) will need to be able to complete this meeting/discussion during a Mon-Friday 8am 5pm (ET) timeframe. Virtual/video meetings will be required until the field office can safely hold face-to face meetings.. Phone meetings are not allowed unless an exigent circumstance exists.
- 3. The field office is committed to partnering with students to find a suitable field placement. Following the initial meeting/discussion with the field faculty, a field placement plan will be established with <u>no more</u> than three field placement site referrals or requests. If a student has requested a field placement site that has never been used before, then the field office will contact the site to vet its suitability to serve for the specified field course(s) (i.e. generalist or specialized placement) and the university.
- 4. Once a field placement site has been vetted, approved, and contacted by the field office to ensure its willingness to consider a student for placement, students will be instructed to contact the site to schedule their field interview.
- 5. After the student has been approved by the field office to contact a field placement site for a field interview, the student will contact with the specified agency representative (the field office will provide this information to the student) to schedule an interview/face-to-face or virtual meeting. The student should provide their résumé to the agency representative prior to the interview. Due to the competitive nature of field placements, and the busy schedules of agency representatives, students are strongly encouraged to be persistent in their attempts to make contact while being mindful of professional conduct. If students are not able to make contact with the agency representative despite reasonable attempts, the student should contact the field office for assistance.
- 6. The student will inform the FSS of all field placement interviews that are scheduled, and if needed, rescheduled.
- 7. After the interview, the student will inform the FSS of whether or not the agency is acceptable to them, confirming their acceptance or denial of the field placement site (this should be done via email). If the student is not able to identify and/or successfully interview with a field placement site after three referrals or approved requests, the student may be assigned a field placement by the field director to facilitate entry into field on time, or the student will postpone their entry into the field until a successful interview/placement match can be completed.

- 8. Upon receiving the student's decision, and an acceptance notification from the field placement site, an internship confirmation and agreement will be completed. All placements are made on the basis of mutual consent of the student, field placement site, and the field office. In the event that the student interviews at more than one field placement site that yields a match, the student will decide which site is their first preference and contact the agency representative(s) not chosen to inform them of the decision made. The student and agency representative will be notified by email of the final decision regarding placement. Once a placement is confirmed, it cannot be changed unless there are documented (verifiable) exigent circumstances approved by the field director.
- 9. Some field placement sites require that students meet additional requirements prior to admitting them to site for placement. These might include a criminal background check, immunization screenings, drug screenings, employee/volunteer training classes, etc. It is the student's responsibility to complete, and if needed, pay for, these additional requirements. Some screenings can be obtained at student health services, at the student's cost. If the student is unable to successfully pass the criminal background check or additional screenings required by an agency, the field office, nor the Department of Social Work, can guarantee that the student will be able to complete their field coursework, or social work degree requirements.

Accommodations in the Field

The field educational program at Winthrop University wants to ensure that all students have full access to complete their field course requirements. It is recognized that students who have special needs due to a disability or a medical condition/health concern may require certain accommodations in order to participate in field education courses. . Any student with a disability or a medical need who requires an accommodation in the field should inform the Winthrop field office as early as possible in the field placement process so accommodations in the field can be discussed and considered. If accommodations are requested, the field faculty will assist the student in seeking accommodations with a field placement site, partnering with the Office as Accessibility for support and guidance. Due to the ever-changing nature of field placement/internship availability, the field office cannot guarantee that a field site will always be available to a student who requires a specified accommodation (these are oftentimes provided on a first come/first serve basis during the field placement process). Students may be required to delay or postpone their field education courses until there is an available field placement site/internship to meet their accommodation needs. Additionally, accommodations cannot be guaranteed if they would jeopardize the academic standards or integrity of the field course(s). Students need to be proactive in contacting the field faculty to discuss their approved accommodations for each field course.

Employment-based Field Placements – Traditional Model & Temporary Current Employment Model

The Department of Social Work recognizes that some students want to explore field placement opportunities in their places of employment, either for financial, personal and/or professional reasons. However, there is a difference between educational activities that meet certain learning

objectives and professional activities that are part of an agency's expectations of a particular job. In order to facilitate students' ability to complete their field placements at their place of employment, the department must have a way to be assured that the <u>focus of field is student learning</u>. The option to utilize a current employment site as a field placement site can be beneficial in making social work education possible to working students and increase the level of professional resources within the agency. These arrangements, unless carefully developed and monitored, can diminish the quality and integrity of field education. In addition, the number of required hours for job and field activities will be clearly established and agreed upon by the student and employer prior to the field placement start date.

For a "traditional" employment-based field placement, the following criteria should be met:

- The internship responsibilities/learning activities must be **different** from the student's regular job role and duties.
- The learning activities for field will allow the student to achieve the course competencies and behaviors (generalist or specialized).
- The agency meets the requirements to serve as a field placement site, and has a field instructor and/or task supervisor who meets the department's requirements.
- The field instructor and/or task supervisor must be someone other than the student's regular work supervisor, reducing any potential conflicts of interests and allowing the student to be vulnerable in their role as a student while developing their MSW competencies.

In response to the COVID-19 pandemic and its impact on available field placement sites for the 2020-2021 academic year, The Council on Social Work Education has allowed the temporary use of students' current employment to meet field education requirements if approved by the social work program. Winthrop University Department of Social Work is currently allowing current employment to be used for field education under these current guidelines:

During the COVID-19 pandemic, **through May 31, 2021**, field hours in a student's place of employment may be counted toward required field hours. Temporarily, student field assignments and employment tasks may be the same and counted toward required field hours *as long as* the tasks have clear linkages to the nine social work competencies and their concomitant behaviors as well as any competencies added by the program.

The COA trusts that each program will do, professionally and ethically, what is best for them and their students as they develop these contingency/continuity plans.

Winthrop University Department of Social Work field office is in agreement to allow current employment to be used as a field placement when the following guidelines are met and all parties involved agree to the following terms:

• The student has not been able to identify and confirmed a field placement using the traditional/typical accreditation standards for social work field education as a result of the COVID-19 pandemic. Field faculty have assessed each student on an individual basis (through the use student field applications, résumés, and individual placement meetings) to see if they might be able to use their current employment for field education requirements. Students who have been able to fulfill their field placement needs with more traditional placement models will continue to utilize those models as planned.

- The student must be currently (and preferably securely) employed by an agency that provides social services to a client and/or constituent population; the agency should have a mission or business model that allows the student to provide services an identified client or constituent group (e.g. veterans, children and families, patients, etc.).
- The student's current job activities have clear linkages to all of the nine social work
 competencies and behaviors required for the field placement/courses (generalist or
 specialized). Students will submit a job description (if possible) and complete a draft
 learning contract as part of the application process to help show the clear connections to
 the course competencies and behaviors.
- The student's employer is willing to serve as a field education site and partner with Winthrop University, agreeing to the terms within the internship agreement (these include: allowing the student to use work activities for learning/academic course credit; keep the student safe while in the field/site; cover the student under the agency's worker's compensation insurance and professional liability insurance since they are employee and being paid for their learning activities/job).
- The student's employer is willing and able to designate a <u>supervisor</u> for the student's field course requirements/social work education. Supervisors will be responsible for 1) evaluating the student's performance in the field/job activities using the university's assessment tool and system/protocol; 2) verifying and approving field hours completed/logged on a weekly basis; 3) participating in required field site visits/meetings (most likely to be virtual) with university field faculty and the student to discuss performance and evaluation.
- It is <u>preferred</u> that the assigned supervisor be someone other than the student's direct supervisor (to reduce conflicts of interests and dual roles), and an individual who is also a *qualified BSW/MSW field instructor* (a BSW or MSW practitioner who received their MSW degree from a CSWE accredited program <u>and</u> has 2 years of post-graduate experience; BSW practitioners are only able to serve as "qualified field instructors" for BSW students).
- Alternative field models with the use of a "task supervisor" (an agency supervisor who does not meet the *qualified field instructor* requirements for the student's degree program) will be considered, vetted and approved by the Winthrop Field Faculty as needed. For such placements (if approved), Winthrop field faculty/course instructors will assume the responsibility to ensure that the social work perspective is reinforced throughout the placement/course(s). This additional "reinforcement of the social work perspective" will require the student to participate in additional field activities and assignments for their course and final grade (i.e. supervision meetings, reflective journals/papers, etc.).

- Students are strongly encouraged to consider the potential dual roles and conflicts of
 interest that could arise from using their current employment to meet their field education
 requirements and be cautious when using this field education model to help protect their
 job status and their role as a student learner.
- Students must acknowledge and provide informed consent regarding their employment status and potential termination from employment. Students who are terminated from their employment while using it to meet their field requirements understand that the Winthrop University Department of Social Work field office will be informed of the termination, along with the employer's reason for the termination, to allow faculty to determine its impact on the student's field course grade; students who are terminated from employment due to reasons that could be deemed as unprofessional or unethical social work conduct would also fail their field course as a result.
- The student will only be allowed to count "field hours" per the weekly course field requirement, regardless of the number of hours they work per week; for example, if the student is employed and works 40 hours during the week and their field course requires 15 hours in field per week, the student will only be allowed to count 15 of their 40 hours towards field/course requirements. Students will be expected to log their field hours and designate them into the appropriate learning categories using Winthrop's time log system.
- The student will be expected to remain in the field and complete the field course requirements (as per the syllabus) throughout the duration of the course regardless of the number of field hours completed.
- The student will complete and submit the required, fully completed application and supporting documents for their current employment to be considered as a field education site.

Formal requests for any type of employment-based field placement (traditional or current model) is initiated by the student in consultation with the field faculty during the field placement plan meeting. An application for an employment-based field placement must be completed and submitted to the field office as part of the student's field placement process. However, completion of the paperwork is not a guarantee of approval of the request. The field office will review the completed application, contact the proposed field instructor and/or task supervisor (if applicable) to discuss the field placement plan and proposed learning activities, verify the field instructor's credentials, and make the final decision to approve or deny the field placement request.

Credit for Previous Work Experiences

Students are not permitted to substitute previous work experience for field hours or field course credit.

Offers of Employment While in Field

In the event that a student is offered employment at their field placement site while completing their field course/internship requirements, the field faculty/course instructor, student and agency field instructor and/or task supervisor will evaluate the situation to ensure that the student's educational needs are not compromised. It is the student's responsibility to inform the field office if an employment offer is made while they are in their internship. In some situations, such an event might warrant the need for a field placement to be terminated and changed to ensure that the student's educational goals and learning outcomes are not compromised.

International-based Field Experiences

Winthrop University has a major interest in international study and partnerships. If a student is interested in an international field experience and/or placement site, he or she should advise the field office of this interest and intent as early as possible so options can be discussed for consideration across the department and university. All field placement sites, field instructors and/or task supervisors must meet the department's requirements for field instruction.

*Field Hours

Completing a minimum number of field hours for a course is only *one* component of the grading criteria for that field course. Students must also demonstrate their professional competencies and behaviors associated with their field courses in order for them to satisfactorily complete/pass the course. Therefore, some students may find it necessary to complete more than the minimum field hours to achieve competency with their skills and behaviors.

If a student completes more than the minimum number of field hours for a course, those field hours should be logged and approved per the course guidelines. However, field hours obtained above the course minimum will only be used in an exigent circumstance per the field faculty and/or field director's authorization. Students start each new field course back at a balance of zero field hours.

Field days are not assigned in the MSW programs, though the campus based full-time and weekend programs must be planned around required class times and days. <u>Placement days vary with each field course and MSW program</u>. Students should expect that in many field placement sites, special client needs and/or agency schedules might require adjustments and flexibility in students' weekly field schedules.

Total hours for campus-based field courses are a minimum of 905 hours, distributed as follows:

Field Instruction I – SCWK 612: a minimum of 225 hours Field Instruction II – SCWK 622: a minimum of 345 hours Field Instruction III – SCWK 632: a minimum of 335 hours

Total hours for <u>online</u> field courses under the Fall 2018 through Summer 2020 Graduate degree Catalogs are a minimum of 924 hours, distributed as follows:

Field Instruction I – SCWK 612: a minimum of 210 hours Field Instruction II – SCWK 622: a minimum of 238 hours Field Instruction III – SCWK 632: a minimum of 476 hours Total hours for <u>online</u> field courses under the Fall 2020 through Summer 2021 Graduate degree Catalogs are a <u>minimum of 900 hours</u>, distributed as follows:

Field Instruction I – SCWK 612: a minimum of 240 hours Field Instruction II – SCWK 622: a minimum of 330 hours Field Instruction III – SCWK 632: a minimum of 330 hours

*In response to the ongoing impact of the COVID-19 pandemic, field hours have been reduced to allow for the anticipated and necessary interruptions to field to help ensure student, agency, and community's health and safety. Students should see their course syllabi to see how their field hours may have been adjusted with each field course.

Students are expected to follow agency guidelines for reporting to work and remaining on duty throughout the entire workday. The student will notify the field instructor and/or task supervisor as soon as possible if for some urgent reason it is not possible to report as assigned. The student will make up any absences or hours missed at times convenient to, and approved by, the field instructor and/or task supervisor. The student will inform the field faculty of any significant changes to the student's field schedule where field hours will be impacted (i.e. being out of field for an extended absence). Lunch is not counted as field hours unless it is an agency required "working" luncheon meeting. Travel to and from the agency on a daily basis is not counted as field hours. However, travel necessary to complete the work of the agency (e.g. client visits, agency meetings, etc.) may be counted as field hours.

Course schedules for field are very tight, so it is imperative that a student take into consideration the field agency operating hours and calendar before scheduling any time off from field. Federal and state holidays are not counted as part of the required number of field hours, and all field hours must be earned by the student (i.e. there is no personal time off, sick time, or inclement weather forgiveness provided for field courses). Students must make wise choices about taking time off while keeping the goal of course completion in mind. Any plans for substantial amounts of time off while in field should be discussed with the field faculty as soon as possible.

Credit for previous work or volunteer experience may not be counted toward field hours. Students who are required to complete trainings or orientation materials prior to their field course start date may use the time to count towards their field hours.

No credit for field hours completed will be given to students who do not satisfactorily complete their field course. Therefore, students who withdraw, or who are terminated from a field course with a grade of unsatisfactory, will be required to re-take the field course in its entirety if readmitted.

Special Circumstances and Incomplete Grading

Occasionally exigent circumstances arise while a student is in field, preventing them from completing the required field hours as expected for the course. For example, an unforeseen accident or illness that might result in the student's inability to complete the required hours within the time frame for the class. If such an event occurs, the student should complete a "request" form to have their field course modified in response to their exigent circumstance or

need. These requests should be submitted to the field director for consideration and approval. If approved, the student will instructed/informed of the expectations around how they will successfully complete their field course requirements – this plan may or may not require the awarding of an "incomplete grade" for the course. Once the student is able to fulfill the course requirements as outlined in the plan, the student will receive class credit as appropriate. However, if the student has an incomplete field grade, it can limit a student's ability to progress in their MSW program due to prerequisite course requirements. An incomplete grade for field courses should not be considered as a "given" should a student simply not be able to complete the minimum required hours during the course.

Evaluation Procedures

Evaluation provides direction and purpose to the teaching-learning experience; therefore, it is an integral part of the educational process. As stated previously, field education is the signature pedagogy for social work education, and the assessment and evaluation processes in field are crucial to the profession and Winthrop University's social work programs. Field courses and field instructors serve as a gatekeeper for the profession, helping to ensure that only qualified and competent students are given the privilege to practice upon graduation. All field courses use a multi-dimensional assessment of knowledge, values, skills, and cognitive and affective processes to evaluate student performance in the field. Each field course has a unique rubric that has been established to assist all parties involved with the field evaluation process have a clear understanding of what competent generalist or specialist practice looks like in the field. Evaluation should be a continuous process throughout the field course(s), focusing on students' holistic performance. The student should receive feedback throughout the field experience as to how he or she is progressing in the development of course competencies and behaviors, and where improvements might be necessary prior to the course end date and/or final evaluation.

Rating Students' Performance

The field instructor/task supervisor will complete a *mid-term and final evaluation for generalist and specialized field placements. Each due date for these evaluations will be specific to the MSW program, course and section. The field instructor, and task supervisor (if appropriate), will complete the written/electronic evaluation and meet with the student and field faculty for site visits that coincide with these evaluations. The evaluation should be reviewed with the student prior to the site visit with field faculty, and can be found in the LiveText database and the student's Blackboard field course.

*for field courses split into A, B, E & Fsections, the final A & E evaluations in specialized field placements, and the final F evaluation in the generalist placement, are considered to be a mid-term evaluation for the placement

Grading Policy

Field courses are Pass/Fail courses with a final grade assigned of either S (satisfactory) or U (unsatisfactory). The student's grade in the course is dependent upon receiving:

1. An overall satisfactory rating of "emerging competence" or "competent" on the course competencies listed in the final evaluation tool/rubric. If a student receives a score of emerging competence in any overall competency section in SCWK 612,

- 612C, 612 E, F & G, 622, 622A, 622B, 622E, 622F,632A, 632C, or 632E hey will receive a grade of satisfactory for the field course. If a student receives a score of emerging competence in any overall competency section in SCWK 632, 632B, 632D, or 632F (the final field course of the student's MSW program), they may receive a grade of unsatisfactory for the field course.
- Consistently performing in a manner that upholds the student responsibilities for field, Winthrop University's Student Code of Conduct, and the NASW Code of Ethics.
- 3. A satisfactory rating on all course assignments.

Completion of the minimum required hours for the course.

4. The field faculty's confirmation that the student has demonstrated competency as required for the field course and outlined in the final evaluation tool/rubric.

Falsifying any course assignments (including the reporting of field hours/time worked) will result in an automatic failure for the course.

An incomplete grade is not automatic and will only be granted in the event of verifiable extenuating circumstances discussed with, and approved by, the field faculty in advance. Receiving an "Incomplete" in field may delay your ability to move forward in your MSW program, and graduate on time.

Winthrop University's Department of Social Work field faculty and field director retain full responsibility for all final grades assigned in field courses.

A student who receives an unsatisfactory grade in a field course must reapply to the field director and MSW program director for readmission to the course, and perhaps readmission to the MSW program, depending on the reason for the unsatisfactory grade. Unless there are reasonable grounds to grant an exception, students who have completed a field course and received a grade of unsatisfactory, are allowed to repeat that field course no more than two times. Students wishing to repeat a field course for a third time will need to provide their justification in writing to the MSW program director and field director as to why an exception should be granted.

For students completing the generalist field courses under the Fall 2020 and later catalogs – the 612E, F & G curriculum plan, students will be graded at the end of each 7 week term for their specific field course. If a student receives an unsatisfactory grade in their final generalist field course (612G) and the student is allowed to re-take the 612G course, the students' plan to re-take 612G will be discussed with the Field Director and MSW Program Director to help ensure that the student can adequately and reasonably demonstrate the expected generalist level of competency in one part of the generalist field requirement (7 weeks only with 612G). This discussion/plan must be established prior to the student being allowed to register for and reenroll into the 612G field course. As part of this decision, the student may be expected to complete 612G under a modified course plan requiring additional weeks and field hours to ensure competency is fully achieved before the student has the opportunity to progress on to the specialized MSW courses.

Evaluation of Field Instructor, Task Supervisor, and Field Placement Site

As a means of ensuring program quality, the evaluation of program personnel is a routine and expected procedure. The evaluation of agencies, field instructors, and task supervisors are no less important than the evaluation of classroom faculty and courses in maintaining the integrity of the field program.

At the end of a generalist and/or specialized field placement, students will be asked to complete an online survey regarding their overall field experience within that field placement site. This evaluation is only one aspect of a comprehensive process, which includes both formal and informal procedures, as well as periodic and ongoing procedures.

The Department of Social Work will provide for a two-fold evaluation of its agency field instructors, task supervisors, and field agencies:

- 1. The formal evaluation above will be completed by students at the end of a field placement (generalist or specialized) and will be reviewed by the field faculty and field director.
- 2. The field faculty will perform an informal evaluation of the agency, field instructor, and task supervisor based upon observations and interactions with the student, field instructor, task supervisor and other agency personnel during the field course(s) and placement. Feedback will be shared with the field director on an annual basis regarding these informal evaluations.

Evaluation of Field Director, Field Faculty, and Field Courses

The evaluation of the field program and the field faculty (including the field director) is also a necessary part of ensuring the quality of any field program. In an effort to maintain and enhance the field program, the formal evaluation of the field faculty and the field course will consist of a three-part process.

- 1. Students enrolled in field courses will evaluate the performance of the field faculty/course instructor and overall field course using the university's standard end of the semester procedure to conduct course evaluations. Course evaluations will be submitted directly to the department's Administrative Assistant. The Administrative Assistant will tally the course evaluation results and provide them to the Department Chair and field faculty for review after the course is completed and all student grades are entered.
- 2. Field instructors and/or task supervisors will evaluate the field faculty and field program at the end of the course using an online survey. Again, in an effort to promote unguarded, open feedback, these evaluations will be submitted through the university's online survey system. They will be reviewed by the field director, and shared with the field faculty and Department Chair.
- 3. The Chair's evaluation of field faculty will be performed yearly.

In addition to these formal evaluation measures, the field program will utilize the suggestions and feedback obtained through ongoing work with Department of Social Work Community Advisory Board, students, field instructors, task supervisors, faculty, and community members. Any suggestions for improvement to the social work field program are welcomed.

Changing a Field Placement

Any party (field instructor, task supervisor, field faculty, student, agency director), may request that a field placement be terminated or changed. If a student requests a change in field placement, the field director will review the request and decide if a change is warranted. Field placements are only changed if the student is experiencing circumstances that would seriously impair the student's learning and the student has not done anything to warrant being terminated from field due to unsatisfactory and/or unethical field performance. If a field instructor and/or task supervisor requests a change in placement/termination from the field that is not due to student performance, then the field faculty/director must honor this request, as all field agencies, field instructors and/or task supervisors are volunteer educational partners with Winthrop University.

The field faculty and/or field director should be notified of concerns at the earliest opportunity so that a timely response can be made. Students will submit a written explanation of their concern using the document (Student's Report of Field Concerns) provided to them in their Blackboard learning management system and follow the instructions for submission. Field instructors and/or task supervisors will submit a written explanation of their concerns using the document (Agency Report of Field Concerns) provided to them through the field office webpage. If the field faculty is initiating the change of placement due to concerns regarding the overall fit, placement quality, or placement safety, the student and field instructor/task supervisor will be informed of this decision and discuss the steps needed to ensure the student ends the placement in a professional and ethical manner. If appropriate, a meeting with the student, field instructor and/or task supervisor and field faculty will be arranged to discuss the need for a change of placement. The student is required to make up any elapsed time missed from the required number of field hours while the reassignment placement process is occurring. However, the time accrued for the field course will count towards the overall field course requirement, allowing students to simply finish out their remaining field course hours at a new field agency.

Any student who prematurely ends a field placement (i.e. quits their internship) without the explicit approval of the field director/field faculty risks not being approved for a new field placement site and failing their field course.

Addressing Field Placement Site Concerns

Students are encouraged to notify their field faculty as soon as possible if they have concerns/issues to arise in the field; waiting to address the concerns/issues could prevent the success of an intervention and/or resolution. If a student has a concern about their field placement site, assigned task supervisor, and/or field instructor, they should pursue the following procedures as soon as the problem is identified:

1. The student should inform their assigned field faculty of their concern using the document (Student's Report of Field Concerns) provided to them in their Blackboard

learning management system and seek advice on how to address the issue(s). For concerns or issues that are not illegal or unethical in nature, the student will typically be advised to initiate the problem resolution through an open conversation with their field instructor and/or task supervisor. Students should also maintain records/documentation to support their concerns and efforts to address them, and share them with field faculty.

- 2. If the reported concern is serious in nature (i.e. illegal, unethical, or potentially harmful to the student), then the field faculty will report it immediately to the field director to seek consultation on how to address the concern and protect the student. These reports will be investigated by the field faculty and/or field director to determine if the field placement site and/or field instructor/task supervisor are eligible to remain as an educational partner with Winthrop University.
- 3. If the student believes that the problem or concern remains unresolved after the first attempt to correct it, they will inform the field faculty again of their ongoing concern(s) and effort(s) for resolution. At this time, the field faculty will schedule a face to face meeting with the student and field instructor and/or task supervisor to further discuss the concern(s). The field faculty will consult the field director as needed to develop a plan of action (this may occur before and/or after the meeting). Documentation of this meeting and plan of action (which may be a plan for field placement termination depending on the nature of the concern) will be completed and retained by the field faculty. If the field faculty and field director agree that the field placement and/or field instructor/task supervisor are not able to provide the student an adequate and appropriate learning environment, then the field director will make the final decision to terminate the field placement and assist the student in obtaining a new placement as soon as possible (see section regarding the steps for changing a field placement in the previous section). The field instructor/task supervisor will be informed of this decision and discuss the steps needed to ensure the student ends the placement in a professional and ethical manner.

Addressing Student Concerns

If a field instructor and/or task supervisor are having a problem with a student's performance in field they should pursue the following procedures as soon as a problem is identified:

- 1. If the concern/problem is not deemed a serious issue to be addressed immediately, the field instructor/task supervisor should first verbally address their concern with the student and document the incident, meeting, and outcome. The field instructor/task supervisor should clearly identify the concern and actively engage the student in problem solving to reach a resolution for that concern. The field instructor/task supervisor will also inform the assigned field faculty of the concern(s) in writing using the document (Agency Report of Field Concerns) found online through the field office webpage.
- 2. If the first offense is considered to be a serious issue, needing to be addressed immediately, the field instructor/task supervisor will directly contact the field faculty to alert them to the nature of the concern. The field instructor/task supervisor will notify the student that the field faculty is being informed of the concern. If appropriate, the field faculty, field instructor, and student will hold a joint meeting to discuss resolution of the

problem. Documentation of this meeting and plan of action (which may be a plan for field placement termination depending on the nature of the concern) will be completed and retained by the field faculty.

- 3. If the student remains in field and continues to perform unsatisfactorily, the field instructor/task supervisor should continue to document the concern(s). The field instructor/task supervisor will notify the field faculty of the continued problems so that further discussion and plans may be considered to further address the concern(s).
- 4. If the field instructor/task supervisor requests that the student be terminated from the field placement as a result of poor performance, unprofessional behavior, or misconduct, the field director/field faculty must honor this request. However, the field director and MSW program director will review the student's performance in field and jointly make the decision regarding the student's final grade for field and continued participation in the MSW program. If the student's performance in field did not justify a termination from placement then the field office will assist the student in changing field placements (see previous section regarding that process).

Terminating a Field Placement Due to Student Performance

The behavior of students in field is an area for critical review and may be a reflection of a student's fit with the social work profession. Certain behaviors can be so damaging or disruptive to the field agency and its clients that the behaviors cannot be tolerated. If a student is found to be performing unsatisfactorily in field, the field faculty may provide guidance and support to help the student improve their performance to a satisfactory level. However, if a resolution cannot be achieved and student behavior is not improved, students may be advised to withdraw from the field program, or be terminated. It is recognized that each situation is unique and may indicate different types of resolutions/discretionary action. These resolutions may include, but are not limited to: informing a student of the concern and working out a verbal corrective plan of action, initiating a written corrective plan of action, or immediately removing the student from field (terminating the field placement) resulting in the student receiving an unsatisfactory grade for the course (i.e. failing the field course). If termination becomes necessary, readmission into field will be upon approval of the MSW program director and field director.

Department of Social Work Termination Policy

Admission to the MSW Program does not guarantee continuance as a social work student. A student's participation in the social work program may be terminated when there is reason to believe the student's academic and professional performance represents non-compatibility with the social work profession. Some of the reasons for which termination may be considered include the following:

- 1. Failure to maintain the required grade point average for the Program.
- 2. Inadequate communication skills suitable to the practice of social work.
- 3. Inadequate writing skills suitable to the practice of social work.

- 4. Lying, cheating, or plagiarizing in course work or field work.
- 5. Persistent inadequate performance of assigned field activities.
- 6. Excessive tardiness or absenteeism.
- 7. Persistent inability to meet deadline dates on assignments, projects, and field reporting.

Evidence of poor 'professional fit' for social work involves lack of adherence to professional social work values and/or the NASW Code of Ethics. Examples include the following:

- 1. Personal values consistently interfere with upholding the values of the social work profession.
- 2. Disrespect toward faculty, field instructors, clients, and professional staff and colleagues.
- 3. Lack of cultural competence and appreciation for social diversity with respect of race, ethnicity, gender, sexual orientation, socioeconomic class, age, disability, and religion.
- 4. Sexual/romantic involvement with persons served professionally.
- 5. Confidentiality violations.
- 6. Unresolved personal issues which impair performance or safety in the classroom or in the field.
- 7. Substance misuse or abuse.
- 8. Criminal conviction (students are expected to inform the Program Director of any criminal convictions).

Conferences may be held with the student as needed to address and resolve academic and professional competence problems. Initial concerns are addressed whenever appropriate at the student-instructor level. Continuing concerns are then addressed at the program director level. If academic and professional competence problems remain unresolved, or are severe in nature, the student may, upon recommendation of the program director and approval by the Department Chair, be terminated from the program.

Appeal and Grievance Procedure

In cases in which a student believes that their rights have been disallowed or violated in field, he or she may pursue the following steps.

1. Consult with the field faculty if the grievance is against the field instructor and/or task supervisor. Based on the decision from the consultation, the student will either request a meeting with the field instructor/task supervisor to discuss the issue and seek a resolution individually, or with the field faculty present. If the grievance is against the field faculty

- or field director, the student can follow the appeal and grievance procedures outlined in the MSW student handbook, found online at the Winthrop social work webpage.
- 2. If the student sought a resolution with the field instructor/task supervisor individually and believes that a satisfactory resolution has not been reached, the student should inform the field faculty and the field faculty will request a meeting with the student, field instructor/task supervisor, and field faculty to seek a satisfactory resolution.
- 3. If the student believes the resolution at the field faculty level was in error, he or she may appeal the matter in writing to the program director for resolution. The program director may request a meeting with the persons involved. At the student's request, their academic advisor may also participate in the meeting. The program director will then formulate a written disposition to the student. (Note: If the program director is the person against whom the grievance is being brought, the student may proceed directly to the next level.)
- 4. If the student believes the resolution at the program director level was in error, he or she may appeal the matter in writing to the Department Chair who will then review the case and formulate a written disposition to the student. (Note: If the Department Chair is the person against whom the grievance is being brought, the student may proceed directly to the next level.)
- 5. If the student believes the resolution at the Department Chair level was in error, he or she may appeal the matter in writing to the Office of the Dean of the College of Arts and Sciences. Decisions at this level shall be considered final.

Inclement Weather

Students should consider personal safety first when making decisions to travel to and from their field agency during inclement weather. In the event of inclement weather resulting in a student's inability to attend field as scheduled (regardless if the agency is open or not), the student will be expected to make up the field hours missed and complete the minimum number of field hours required for the course. Field instructors/task supervisors are strongly encouraged to be flexible with students in planning for activities that would make up this missed time. It is the student's responsibility to notify their field instructor/task supervisor as early as possible if they will not be in attendance at the agency due to inclement weather and to inquire about strategies to make up the work and field hours missed. Student or field instructor/task supervisor questions about individual circumstances should be directed to the student's assigned field faculty member or field director.

Personal Safety/Risk Reduction

The safety of students in field is of utmost importance to the university and department. It is imperative that students feel safe and prepared to carry out their responsibilities in the field. Additionally, many agencies conduct home visits for clients and students are expected to participate in making home visits if they are part of the agency's service delivery model.

All students should receive a specific orientation to agency policies and procedures related to risk management while completing their field course activities and assignments. Students are expected to take responsibility in discussing field safety issues using the safety checklist and guidelines provided by the field office through their pre-placement field orientation module found in the Blackboard Learning Management System.

If safety concerns arise for the student, it is important that the student discuss these concerns with the field instructor and/or task supervisor. If, after gathering information to professionally assess the situation and learn how to provide appropriate protection, the student still does not feel safe in order to carry out assignments, the student should contact their assigned field faculty for further assistance. The field faculty will assist the student and agency to review, and possibly negotiate the learning assignments and activities, in an effort to ensure the activities are appropriate for the student's professional development, and there is a judicious sense of safety established for the student (there might still be some appropriate risk involved for the student as those are unavoidable in the field). However, if the field faculty believes that a student's safety in the field agency is compromised, the field placement will be terminated and the student will be provided an opportunity to complete their field course in another field agency.

If a student is attacked or seriously threatened during field:

- Follow agency procedures to manage the immediate situation and report the incident.
- Get any needed medical care and debrief with your field instructor/task supervisor.
- Immediately notify the field director/field office/field faculty.

Guidelines and Policies Related to Health & Safety in Regards to COVID-19 University Expectations for Safety, Prevention, & Reporting:

It is the Winthrop University's and the Department of Social Work's expectation that all students, field sites, supervisors, and field faculty are committed to ensuring the health and safety of <u>all</u> individuals participating in social work field education. Therefore, everyone must acknowledge, agree, and commit to behaviors and decisions that prevent the spread of COVID-19.

Students are expected to engage in preventative measures while completing their field education requirements. These include, but are not limited to, the following:

- Wear a mask every time you are outside of your home or individual office. Winthrop and the City of Rock Hill require masks.
- Maintain at least 6 feet distance from others at all times
- Wash your hands with soap and water (hand sanitizer is a substitute only when soap and water are not immediately available)
- Monitor your health for any changes daily, including a fever of 100.4°F degrees or higher
- Stay home if you feel unwell and seek medical consultation

• Follow state, local, and agency guidelines for safety and prevention measures

Field Sites are expected to establish and employ preventative measures in their agencies and organizations, ensuring the following:

- Field Assignments/Internship activities will be made with an effort to protect the student as much as possible from exposure to COVID-19; No student should be assigned to work directly in a face to face manner with a client, constituent, or colleague who is currently diagnosed and/or experiencing symptoms from COVID-19.
- Students will be allowed to employ the use of PPE, social distancing, and preventative measures while in their internships (i.e. students will not be prevented from employing the expected preventative measures listed above).
- Reinforce and uphold an agency culture that promotes the health, safety and well-being of clients, constituents, employees, volunteers and interns.

Reporting, Health & Monitoring Guidelines (https://www.winthrop.edu/returntolearn/health-monitoring-and-reporting.aspx)

At any time during the field course/field placement, if a student seeks out a test for COVID-19 or tests positive for COVID-19, regardless of the details around that test and/or exposure, it must be reported by the student to Winthrop University's Health Services. Reports can be made by emailing: covidreporting@winthrop.edu. It is recommended that the student also copy the field director on these reports so further guidance and support can be provided if needed for the field course/field placement.

Testing

If a student is experiencing symptoms consistent with COVID-19 or has had close contact with someone who has been diagnosed, they should call their healthcare provider. If they do not have a provider in the area that can administer a test, they can visit the DHEC website to check for mobile test sites in the area or permanent testing locations. Students experiencing symptoms can initiate a nurse consultation through the student Patient Portal. Health Services will offer appointment-based diagnostic tests to students who meet criteria as test kits are available. The \$15 charge will be applied to their student account.

Contact tracing

Winthrop is working closely with the regional SCDHEC team on testing/contact tracing plans for the fall. A positive COVID-19 test is a reportable condition. Community providers who administer the COVID-19 test are required to report positive results to SCDHEC. Health Services will report positive cases to SCDHEC to initiate contact tracing. SCDHEC has a rotating team of epidemiologists who work 7 days a week to conduct contact tracing. Upon notification of a positive case, they will contact the individual to gather information about who they were in close contact with for 15 minutes or longer within 6 feet and where those contacts occurred. SCDHEC first attempts contact through calling or text. If no response, they send a

letter stating SCDHEC needs to speak with them. This is a public health crisis so it is very important to respond.

Quarantine/Isolation requirements

- Quarantine keeps someone who might have been exposed to the virus away from others.
- <u>Isolation</u> separates people who are infected with the virus from people who are not infected.

Residential students will be required to immediately return home to complete quarantine or isolation. Exceptions are residential students from outside South Carolina or the country.

Isolation criteria:

The isolation period continues until each of the criteria below are met:

- 4. All symptoms associated with C-19 have improved –AND
- 5. A minimum of ten (10) days have passed since illness onset AND
- 6. No fever (temperature below 100.4°F) for at least 24 hours without the use of fever reducing medications during that time.

**Note: If you have not experience symptoms but have tested positive for COVID-19, you may discontinue isolation when at least ten (10) days have passed since the date of your positive COVID-19 test as long as you have not experienced any symptoms during this 10-day period.

Quarantine criteria:

Quarantine lasts 14 days starting with the last day you were in close contact with the individual who was confirmed to be infected with COVID-19. If you don't know when your last contact was with the infected individual, your quarantine period will last 14 days from the date of notification to quarantine. If you live in the same housing as someone with COVID-19, the quarantine period will last until 14 days after that individual ends their period of isolation (i.e. 24 days). You must complete the full duration of quarantine. If at any point during your Quarantine Period you begin to feel ill with fever, cough, shortness of breath, sudden onset loss of taste/smell, sore throat, congestion or runny nose, headache, diarrhea, nausea/vomiting, chills, or muscle pain, you need to immediately take the following actions:

- Isolate yourself in a place where you can avoid contact with other people
- Seek testing
 - ➤ Students should initiate contact with Health Services through the <u>Patient Portal</u> during the work week. If symptoms develop over the weekend, visit the DHEC website to check for <u>mobile test sites</u> in the area or <u>permanent testing locations</u> and notify Health Services at <u>covidreporting@winthrop.edu</u>

Establishing a Plan with Field Sites:

- Discuss what <u>personal protective equipment (PPE)</u> is required, and what the field placement site does/does not provide, and what the student should provide for themselves
- Confirm the field site's safety protocol in regards to COVID-19, including personal health requirements (ex. when you should stay home, washing hands, social distancing etc.) See preventive measures at the top of this document—reiterate these)
 - Field hours have been reduced to help support and allow students to remain home and out of the field if required due to medical and safety concerns around COVID-19
 - If your field site is unable to provide required PPE, <u>please let the field office know</u> <u>as soon as possible</u> so that we can assist you to overcome this barrier/challenge
- Discuss the field schedule and attendance plan to determine if field activities/work will be conducted in the field site/agency, remotely, or a combination of both; if the internship includes home visits or community interactions, clarify what are the specific safety protocols around these activities (if different).
- When developing the learning contract, specifically plan for learning activities and field assignments that can be completed/worked on in a remote environment when possible and if needed. The field office/field faculty instructor can assist with brainstorming and suggesting such activities if needed. Students do not have requirements for a specified amount of field hours associated with direct contact/clinical interactions and can engage in more administrative and macro field activities if needed as long as they allow the student to develop and demonstrate competency.
- Acknowledge the potential anxiety and stress associated with being in the field at this time; discuss and use supervision meetings or consult with field faculty to address concerns, working together to minimize risks and decrease anxiety. Make decisions that promote health and well-being and allow for optimal learning outcomes.
- Review how the student should handle a situation where a client, constituent, or colleague is (1) not wearing a mask (2) wearing a mask improperly (3) takes off their mask (same with social distancing)
- Proactively discuss and address any concerns that arise while in the field as it pertains to safety, health, or the ability to successfully complete field activities and the field course
- Remember that, though our interactions with our clients may be different (telehealth or
 social distanced etc.), our mission is still the same: enhancing well-being, helping to meet
 the basic needs of all people while holding the core values of service, social justice,
 dignity & worth of the person, importance of human relationships, integrity, and
 competence.

- Engage in self-care from day one of the practicum:
 <u>https://www.socialworkers.org/Practice/Infectious-Diseases/Coronavirus/Self-Care-During-the-Coronavirus-Pandemic</u>
- If anything changes in the internship (ex. safety concerns increase, amount of work for the student decreases, agency can no longer support the student's learning, etc.), <u>please contact your WU field faculty instructor immediately</u> so that we can assist you in resolving the issue

Insurance Coverage

Winthrop University in conjunction with State Accident Fund (SAF) provides workers' compensation insurance coverage for students' internship courses in which they work for public or private agencies. Coverage is provided for all students as long as they are not paid as an employee by the company that provides the internship position (this may include an employment-based field placement). Insurance coverage is administered by the SAF with medical case management provided by Compendium Services, Inc., through a contractual agreement with SAF. Workers' compensation claims are filed electronically by Compendium Services in response to the telephone submission of a "First Report of Injury" from the Field Director/Field Office.

When an injury or illness is determined by SAF to be work-related, the student intern's medical expenses including prescription drugs and mileage for doctor's visits in excess of 10 miles per round-trip may be paid.

Questions regarding the workers' compensation plan or reporting procedures should be directed to Katharyne Tedford, Workers' Compensation Administrator, at 803/323-2392 or tedfordk@winthrop.edu.

Reporting Minor Injuries or Work-Related Illnesses:

- 1. Should any non-paid student intern sustain a minor injury or develop a work-related illness while performing their internship duties, they must immediately report the injury or illness to their field instructor/task supervisor and the Field Director.
- 2. Should medical treatment be needed for the injury or illness, the Field Director must contact Katharyne Tedford at 803/323-2392 or call Compendium Services directly at 877/709-2667 to file the "First Report of Injury" and receive authorization for treatment. All non-emergency medical treatment must be pre-approved by Compendium Services.

In Rock Hill, non-emergency medical treatment is provided by: Occumed at Riverview Medical Center 1393 Celanese Road Rock Hill, SC 29732 803/327-0033 In internship locations other than Rock Hill, Compendium Services will provide the name(s) and location(s) for an authorized medical treatment facility.

3. If the Field Director contacts Compendium Services directly, they also must notify Katharyne Tedford of the injury or illness claim.

Student interns should report all injuries and work-related illnesses to their agency field instructor/task supervisor AND the Field Director no matter how minor they may seem at the time. An intern who fails to report an injury or work-related illness may risk being denied benefits by SAF should medical treatment be needed at a later time.

Medical Emergencies

In the event of a serious or life-threatening injury that requires immediate or emergency medical attention, call 911 or the appropriate emergency response service for the internship location.

- 1. The Field Director should be contacted as soon as the situation allows.
- 2. Compendium Services and Katharyne Tedford would be contacted by the Field Director immediately.
- 3. If an injured intern is transported to an emergency medical facility for treatment, the field instructor/task supervisor, or a designated agency representative, should accompany the intern and remain at the facility until the intern is either admitted or released.
- 4. The field instructor/task supervisor or designated agency representative should inform the treating facility that a workers' compensation claim may be filed for the injured intern and contact the field office to provide the following insurance information, if needed:

For treatment authorization and case management:

Compendium Services, Inc.

Phone: 877/709-2667 Fax: 877/710-2667

For billing and payment information:

State Accident Fund

P.O. Box 102100

Columbia, SC 29221-5000 Phone: 800/521-6576

For verification of employment and insurance coverage:

Winthrop University Environmental Health and Safety Katharyne Tedford

Phone: 803/323-2392 Cell: 803/207-1052 Fax: 803/323-2426 tedfordk@winthrop.edu.

https://www.winthrop.edu/facilitymgmt/work-place-injuries-student-interns.aspx

General Tort Liability

General Tort Liability protects the university against negligent acts resulting in physical injury to campus employees, students, and visitors and damage to their property. In the event that a claim should need to be made under Winthrop University's General Tort Liability insurance, the claimant should first inform the field director of the need to file a claim. The field director would then assist the individual in contacting the Winthrop University Campus Police Department to complete an incident report. After the incident report has been completed, contact the Claims Director in the Risk Management Office at 803-323-2143 for further assistance. Professional liability insurance can be purchased individually by students through the National Association of Social Workers (NASW) for members and non-members at an affordable annual rate. For more information visit NASW online at:

http://www.naswassurance.org/insurance_center.php?page_id=9.

Transportation

Students are responsible for their own transportation to and from the field placement site. However, it is expected that the site assumes the expenses for agency-delegated activities that include travel. In the event that the site requests students to transport clients to facilities outside the location of the field placement site, the student and the site need to discuss the financial issues pertaining to provision of client transportation, such as mileage reimbursement and insurance coverage. Some field placement sites provide reimbursement for student use of their own cars and insurance coverage for that activity in carrying out a site assignment. Some sites have their own fleet of automobiles for which the student may qualify as a driver if they are to have assignments requiring home visits or some other trip requiring the use of an automobile. Many other agencies do not have these resources available. These issues should be clarified by the field placement site **prior** to the student providing any transportation services. In any event, students cannot be required to transport clients in their automobiles. If students choose to do so, they should be sure that their personal automobile insurance carrier will cover them, or that the site has provided for their insurance coverage, in case of an automobile accident. Otherwise, students transport clients and use their personal vehicles at their own risk. Winthrop University and the Department of Social Work do not reimburse students for field travel expenses or costs incurred while using personal vehicles in the field. Additionally, Winthrop University's Workman's Compensation Insurance coverage does not cover the student should they be involved in a car accident while completing field duties or learning activities.

Sexual Harassment

It is the policy of the Winthrop University Department of Social Work that sexual harassment of students will not be condoned in any field placement. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors and other offensive physical, verbal, or visual conduct based on sex. These acts constitute sexual harassment when: (1) submission to such conduct is made either explicitly or implicitly as a term or condition of a student's continued internship; (2) submission to or rejection of such conduct by an individual is used as the basis for decisions or assessments affecting the student's welfare within the field agency; or (3) such conduct has the purpose or effect of unreasonably interfering with the student's field performance or creating an intimidating, hostile or offensive work or educational environment. Sexual harassment may include explicit sexual propositions, sexual innuendo, suggestive comments, sexually-oriented "kidding" or "teasing," "practical jokes," jokes about gender-

specific traits, foul or obscene language or gestures, display of foul or obscene printed or visual material, and physical contact such as hugging, patting, pinching or brushing against another's body.

Any student who believes he or she is being, or has been, sexually harassed by a field instructor, task supervisor, or another agency staff member should notify the field faculty or field director immediately. The field director/field faculty will work with the student and the field agency to stop the harassment and protect the student from possible negative repercussions. Students will be removed from the field agency if the student and field director deem such action necessary to ensure the student's safety and overall well-being. All reports of sexual harassment at this level will be reported by the field director to the Director of Winthrop University's Human Resources Department. Students who believe that the sexual harassment is being committed by a Winthrop faculty or staff member; that the above actions have not resolved the harassment; or that their rights have been violated or disallowed would then immediately contact the Director of Winthrop University's Human Resources Department in 303 Tillman, 803/323-2211 ext. 2273.

If a student reports that the sexual harassment is being committed by a fellow Winthrop student, the field director will report the incident to the Dean of Students at office 246 DiGiorgio Campus Center, ext. #4503. University procedures regarding sexual harassment at this level can be located under the Sexual Harassment Policy in the Winthrop University Division of Student Life Student Handbook found online at: http://www.winthrop.edu/student-affairs/.