

**Policy Number/Title:** 3.2.1 Non-Academic Student Complaint Procedures Policy  
**Effective Since:** 01/01/2016  
**Last Revision Approved:** 01/01/2016  
**Responsible Office:** Student Affairs

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**1. Scope:**

Winthrop University Students

**2. Definitions:**

This section was intentionally left blank.

**3. Policy:**

Winthrop University wants each student to have a positive educational experience and feel comfortable to complain when any matter causes a student concern. To address and resolve complaints as quickly as possible, all students are encouraged to address their complaints initially to the office responsible for overseeing the immediate area causing the concern.

**4. Procedures:**

This section was intentionally left blank.

**5. Resources:**

[Winthrop Student Handbook](#)

**6. History of Revisions:**

01/01/2016      Policy first established